Test
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
490111	WYTHE COUNTY COMMUNITY HOSPITAL	600 WEST RIDGE ROAD
491305	SHENANDOAH MEMORIAL HOSPITAL	759 SOUTH MAIN STREET
490113	SENTARA POTOMAC HOSPITAL	2300 OPITZ BOULEVARD
490005	WINCHESTER MEDICAL CENTER INC	220 CAMPUS BLVD SUITE 210
490066	SENTARA WILLIAMSBURG REGIONAL MEDICAL CENTER	100 SENTARA CIRCLE
490109	EASTERN STATE HOSPITAL	4601 IRONBOUND ROAD
490023	THE FAUQUIER HOSPITAL, INC	500 HOSPITAL DRIVE
490057	SENTARA VIRGINIA BEACH GENERAL HOSPITAL	1060 FIRST COLONIAL ROAD
490119	SENTARA BAYSIDE HOSPITAL	800 INDEPENDENCE BLVD
490117	CARILION TAZEWELL COMMUNITY HOSPITAL	141 BEN BOLT AVENUE
490084	RIVERSIDE TAPPAHANNOCK HOSPITAL	618 HOSPITAL ROAD
490044	SENTARA OBICI HOSPITAL	2800 GODWIN BOULEVARD
491306	PIONEER HEALTH SERVICES OF PATRICK COUNTY,INC	18688 JEB STUART HIGHWAY

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Test

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		WYTHEVILLE	VA
		WOODSTOCK	VA
		WOODBRIDGE	VA
		WINCHESTER	VA
		WILLIAMSBURG	VA
		WILLIAMSBURG	VA
		WARRENTON	VA
		VIRGINIA BEACH	VA
		VIRGINIA BEACH	VA
		TAZEWELL	VA
		TAPPAHANNOCK	VA
		SUFFOLK	VA
		STUART	VA

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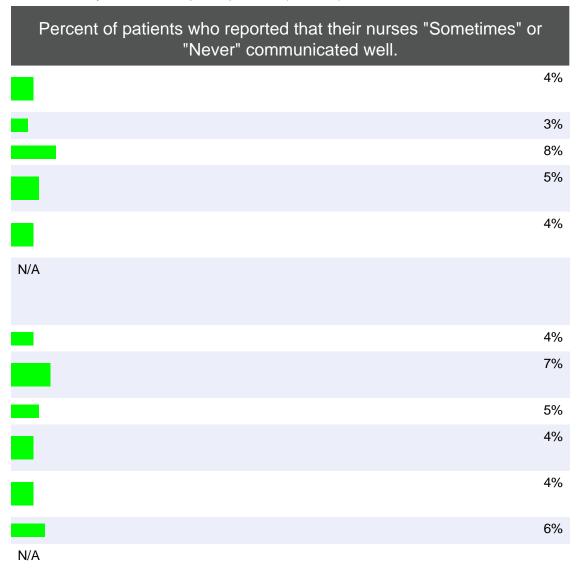
Test

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Carvey of Facilities Free phane Expensions (Free Arm C)			
ZI	P Code	County Name	Phone Number
24382		WYTHE	2762280200
22664		SHENANDOAH	5404591100
22191		PRINCE WILLIAM	7036701313
22601		WINCHESTER CITY	5405368000
23188		JAMES CITY	7579848141
23188		JAMES CITY	7572535161
20186		FAUQUIER	5403165000
23454		VIRGINIA BEACH CITY	7573958000
23455		VIRGINIA BEACH CITY	7573636196
24651		TAZEWELL	2769888700
22560		ESSEX	8044433311
23439		SUFFOLK CITY	7579344000
24171		PATRICK	2766948678

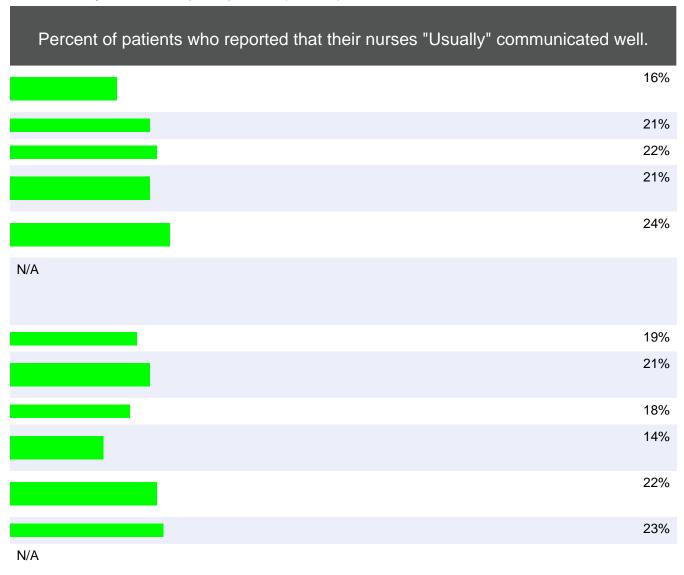
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



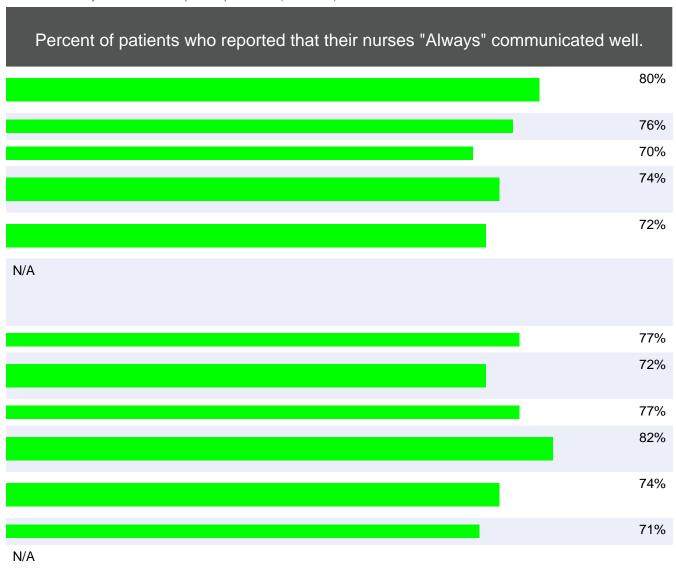
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



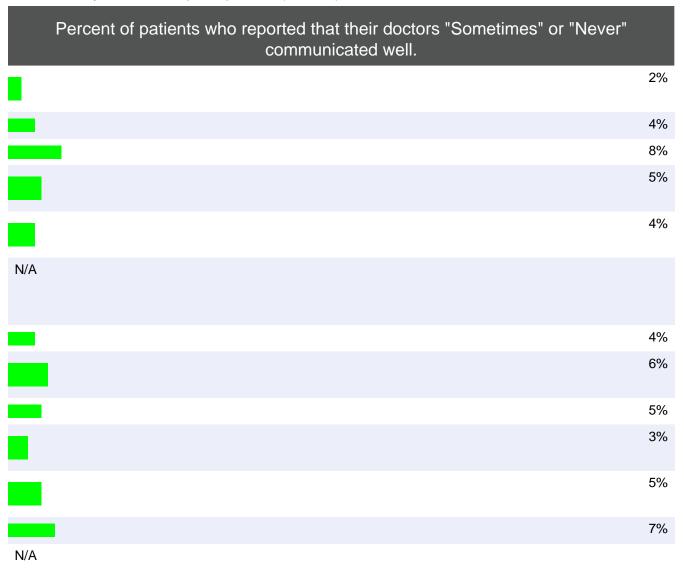
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



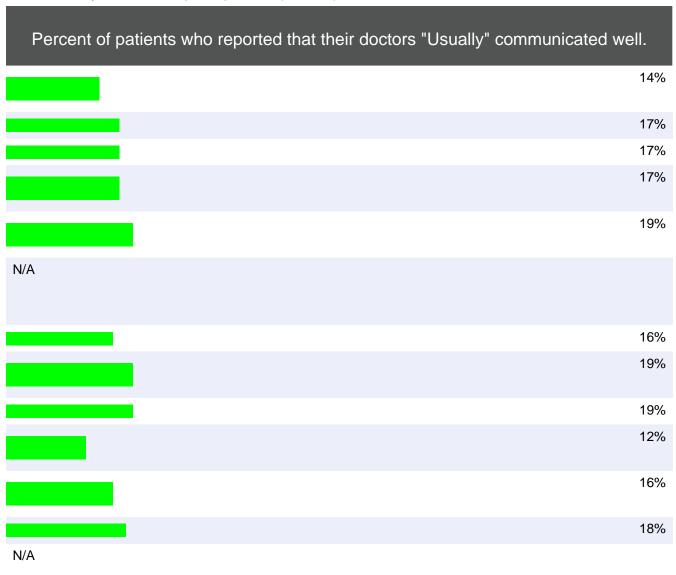
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



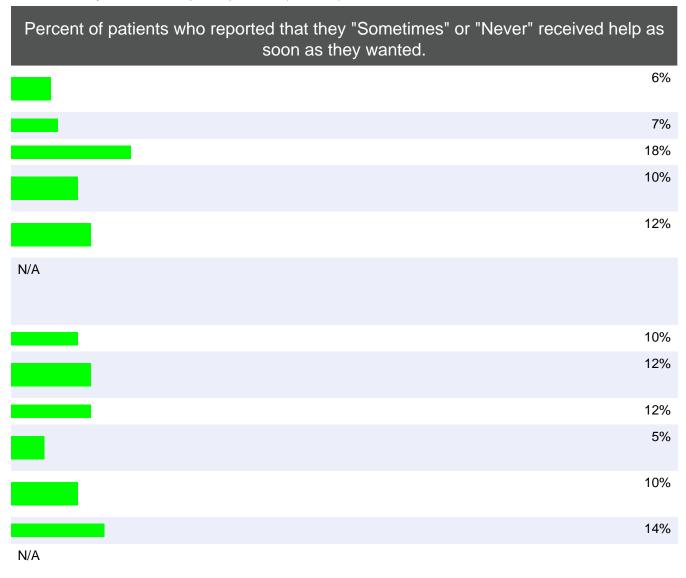
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



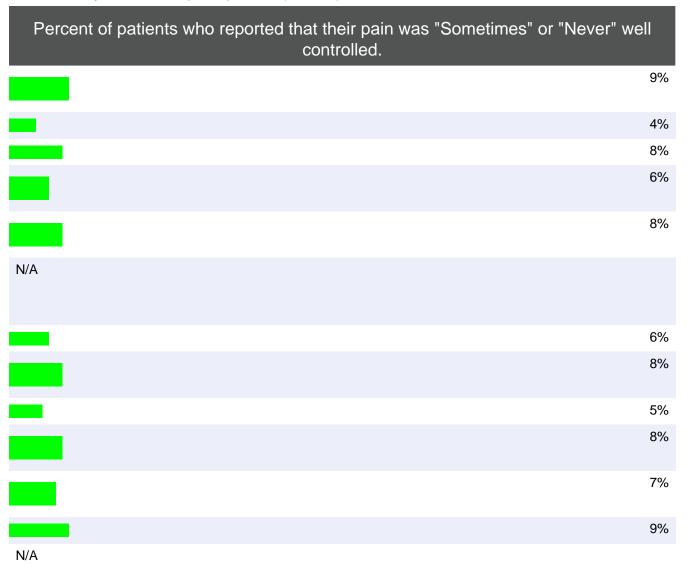
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



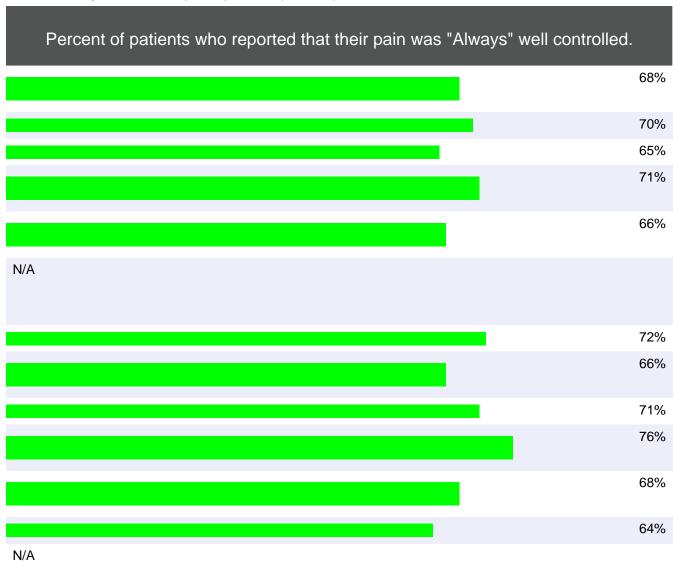
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



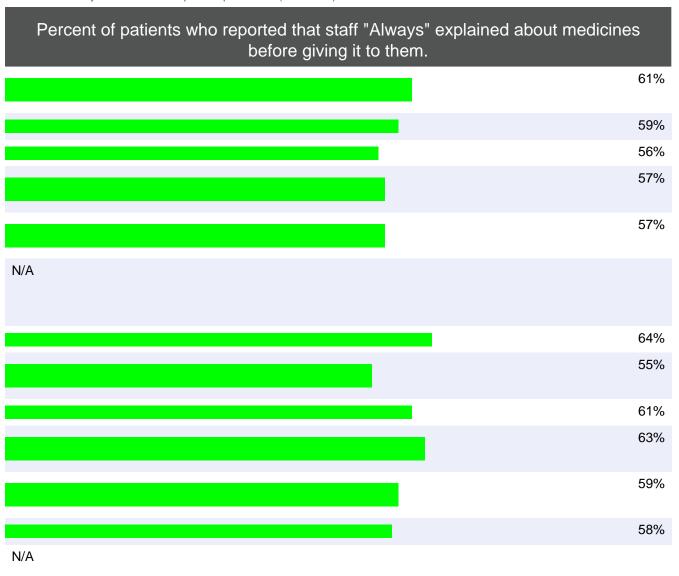
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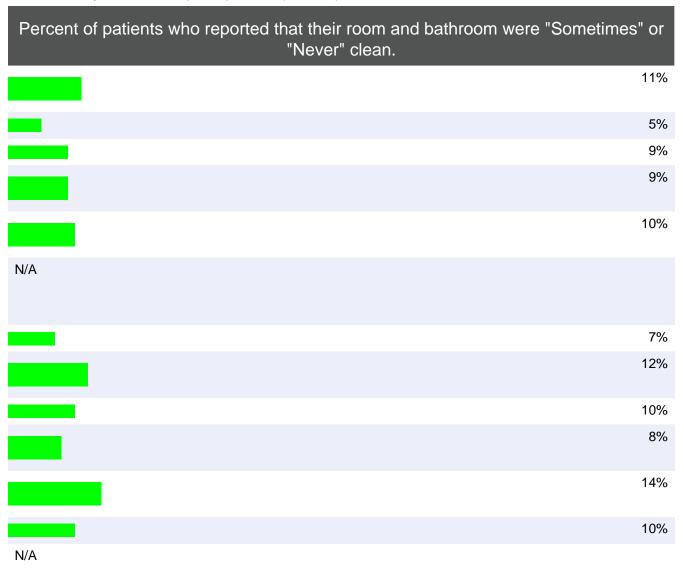
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



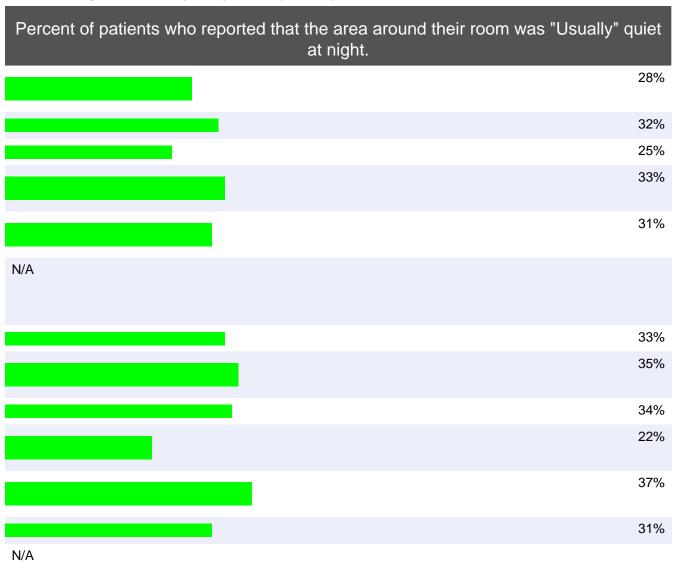
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



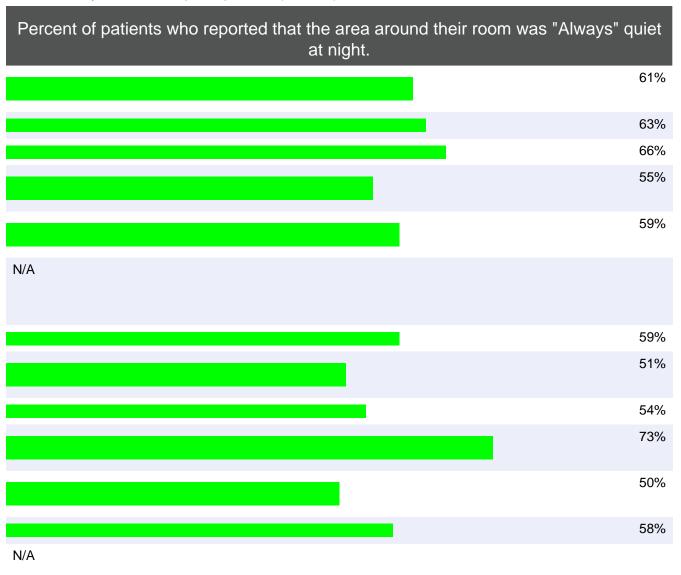
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



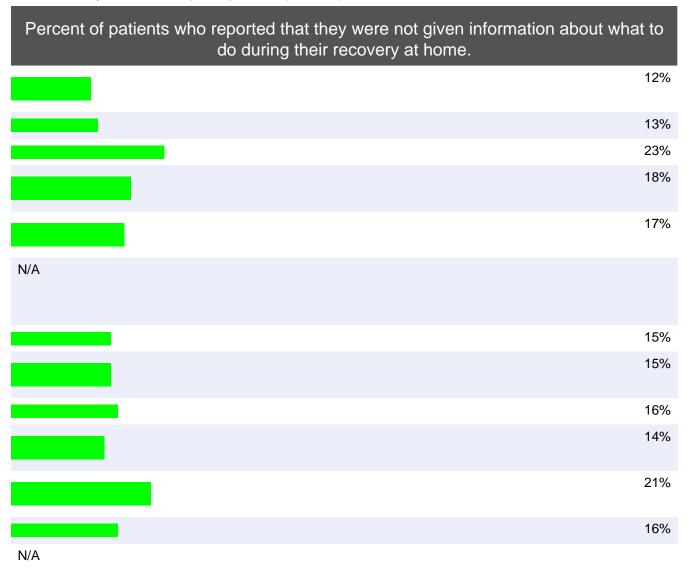
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



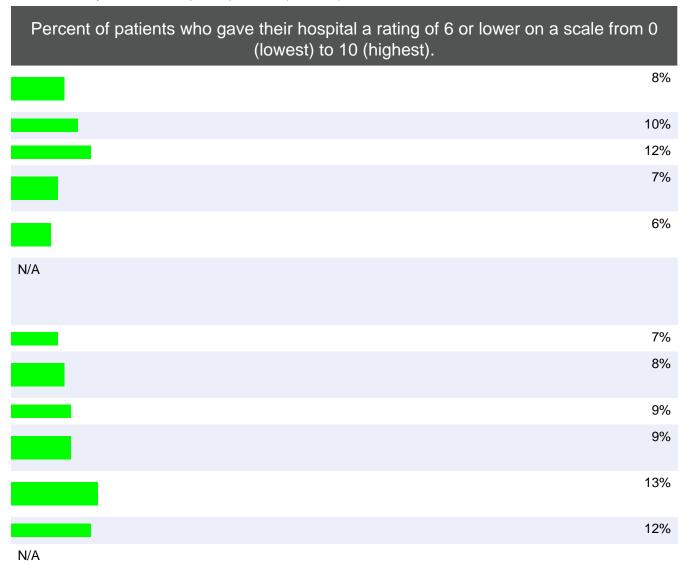
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



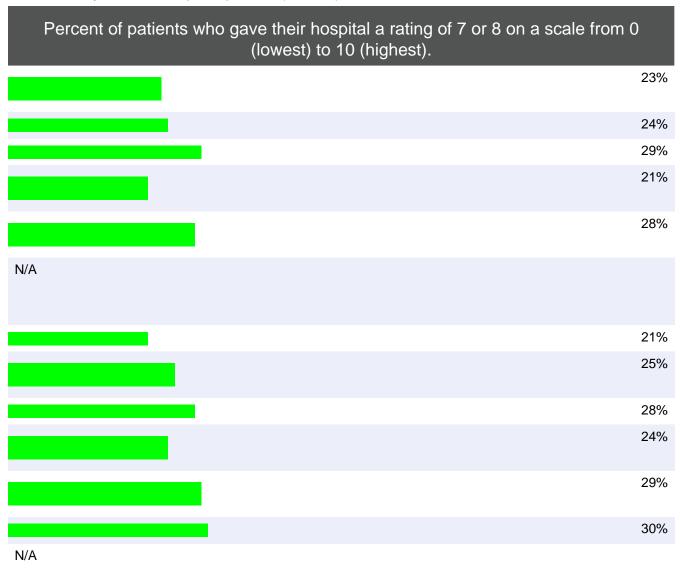
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



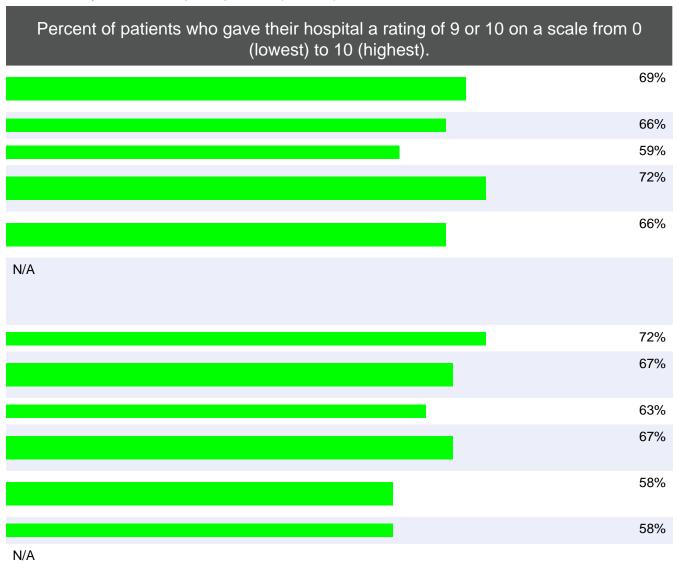
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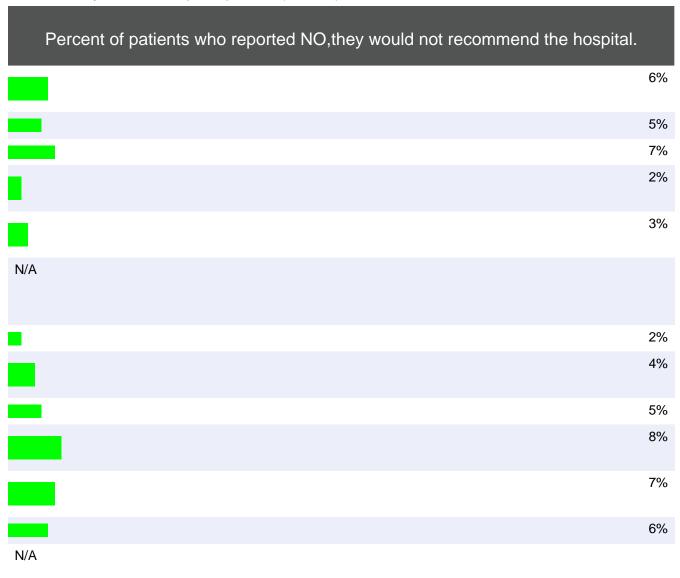
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



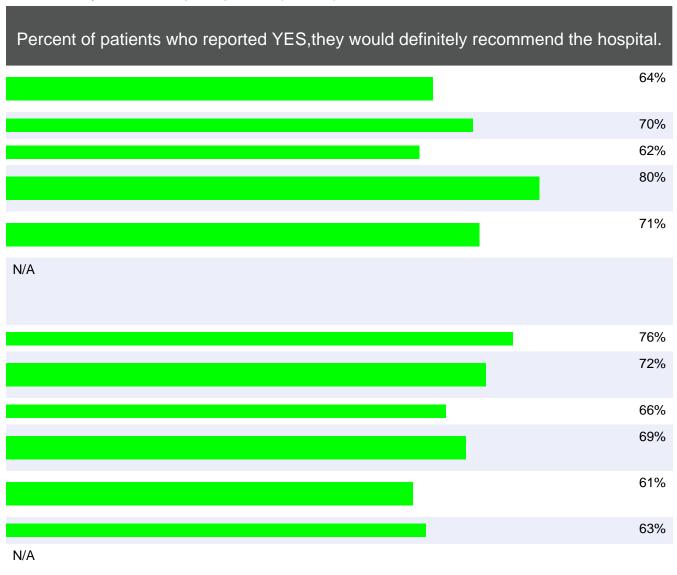
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	3 Hospital Experiences (Howling)
1	Number of Completed Surveys
300 or more	
300 or more	
300 or more	
Between 100 and 29	99
300 or more	
N/A	
300 or more	
300 or more	
300 or more	
Between 100 and 29	99
300 or more	
300 or more	
N/A	

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Test

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Hospital Footnote	
	30%	
	34%	
	26%	
	31%	
	35%	
N/A	No or very few patients were eligible for the HCAHPS survey. The scores shown, if any, reflect a very small number of surveys	
	31%	
	33%	
	28%	
	34%	
	32%	
	26%	
N/A	Survey results are not available for this repo period	rting

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	•	
490106	WESTERN STATE HOSPITAL	1301 RICHMOND AVENUE
490140	STAFFORD HOSPITAL CENTER	101 HOSPITAL CENTER BOULEVARD, SUITE 307
490098	COMMUNITY MEMORIAL HEALTHCENTER, INC	125 BUENA VISTA CIRCLE
490048	LEWISGALE MEDICAL CENTER	1900 ELECTRIC ROAD
490089	CARILION FRANKLIN MEMORIAL HOSPITAL	180 FLOYD AVENUE
490024	CARILION MEDICAL CENTER	1906 BELLEVIEW AVENUE
490032	MEDICAL COLLEGE OF VIRGINIA HOSPITALS	1250 EAST MARSHALL STREET - BOX 980510
490059	BON SECOURS - ST MARYS HOSPITAL OF RICHMOND	5801 BREMO RD
490094	BON SECOURS - RICHMOND COMMUNITY HOSPITAL	1500 N. 28TH STREET
490112	CJW MEDICAL CENTER	1401 JOHNSTON WILLIS DRIVE
490118	HENRICO DOCTORS' HOSPITAL	1602 SKIPWITH ROAD
490060	CLINCH VALLEY MEDICAL CENTER	6801 GOV G C PEERY HWY
490107	RESTON HOSPITAL CENTER	1850 TOWN CENTER PARKWAY
490116	PULASKI COMMUNITY HOSPITAL	2400 LEE HIGHWAY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	STAUNTON	VA
	STAFFORD	VA
	SOUTH HILL	VA
	SALEM	VA
	ROCKY MOUNT	VA
	ROANOKE	VA
	RICHMOND	VA
	RICHLANDS	VA
	RESTON	VA
	PULASKI	VA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	
24402	STAUNTON CITY	7033328000
22554	STAFFORD	5407419000
23970	MECKLENBURG	4344473151
24153	SALEM	5407764100
24151	FRANKLIN	5404835277
24033	ROANOKE CITY	5409817000
23298	RICHMOND CITY	8048280938
23226	HENRICO	8042852011
23223	RICHMOND CITY	8042251700
23235	CHESTERFIELD	8043302001
23229	HENRICO	8042894500
24641	TAZEWELL	2765966000
20190	FAIRFAX	7036899018
24301	PULASKI	5409948100

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
	6%
	8%
	6%
	2%
	5%
	6%
	5%
	8%
	7%
	6%
	7%
	7%
	4%

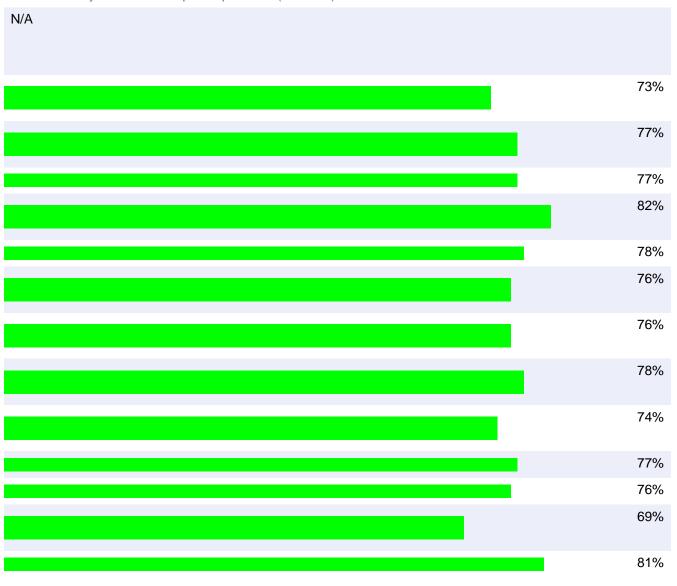
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
	21%
	15%
	17%
	16%
	17%
	18%
	19%
	14%
	19%
	17%
	17%
	24%
	15%

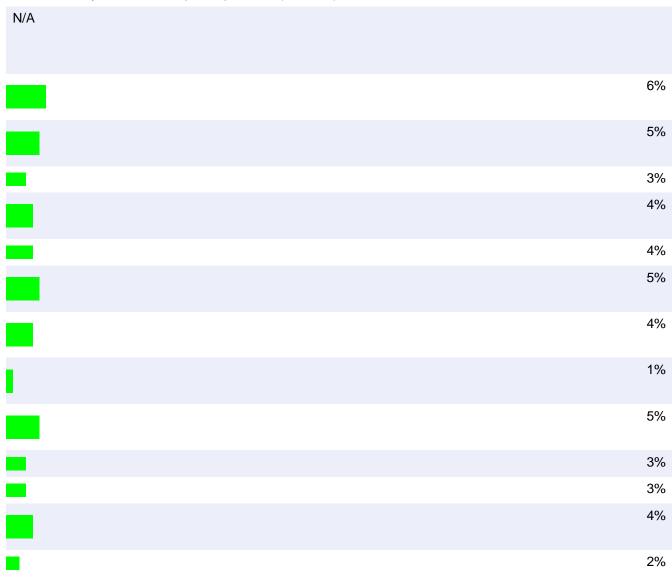
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



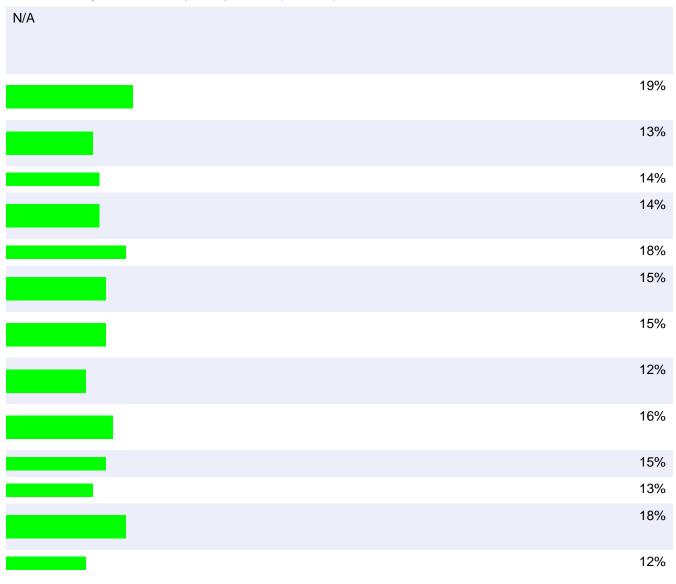
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



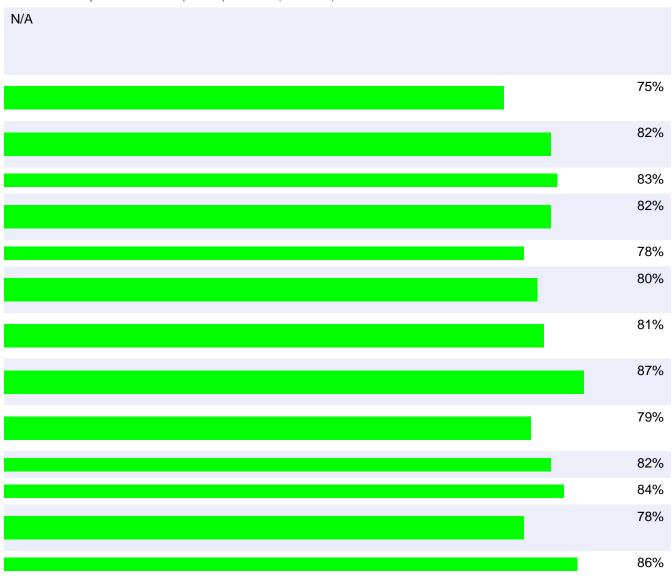
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



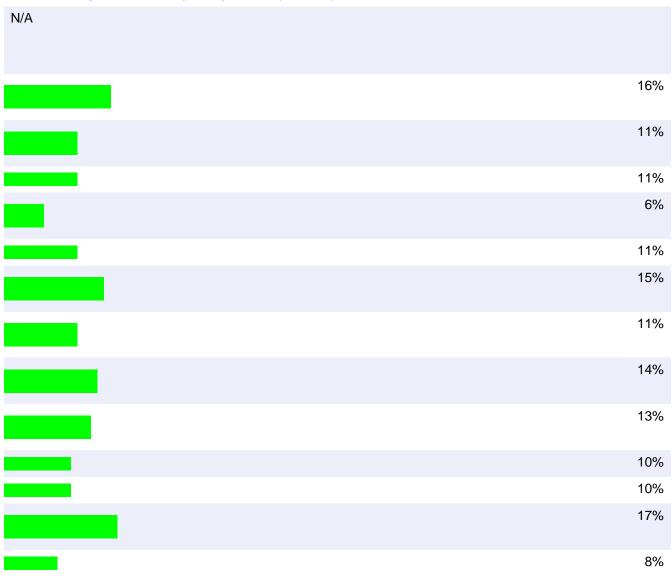
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



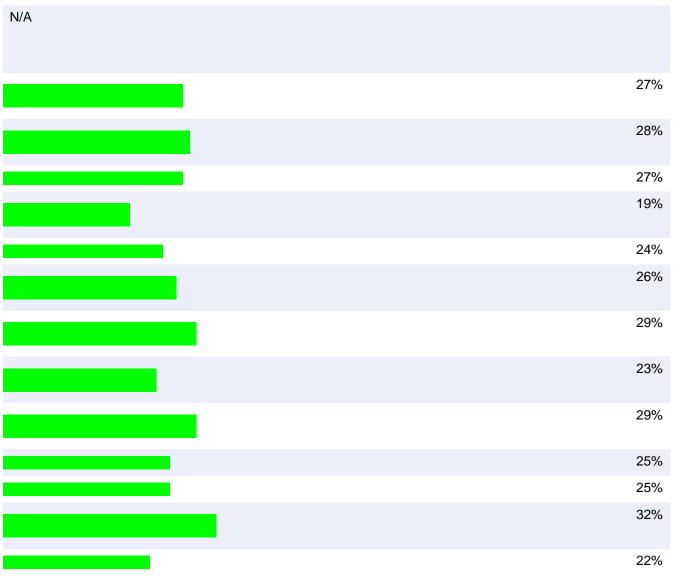
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



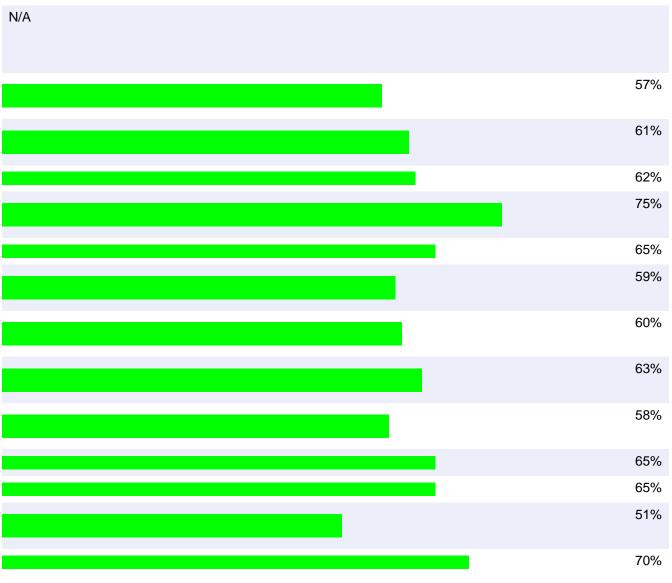
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



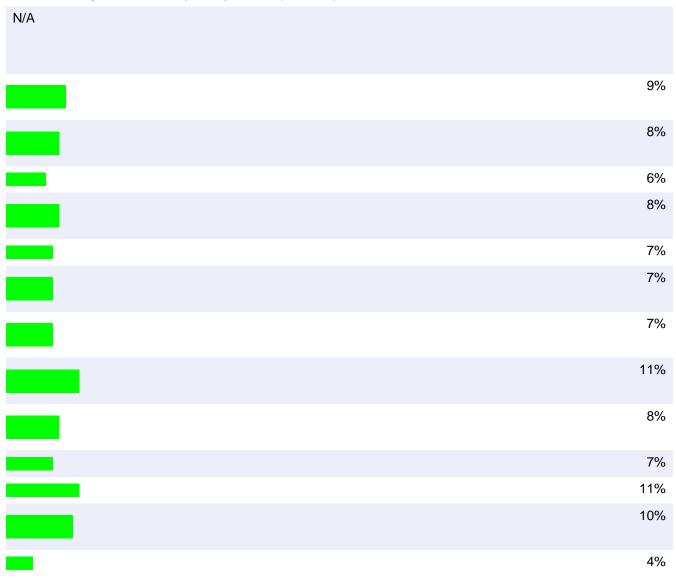
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



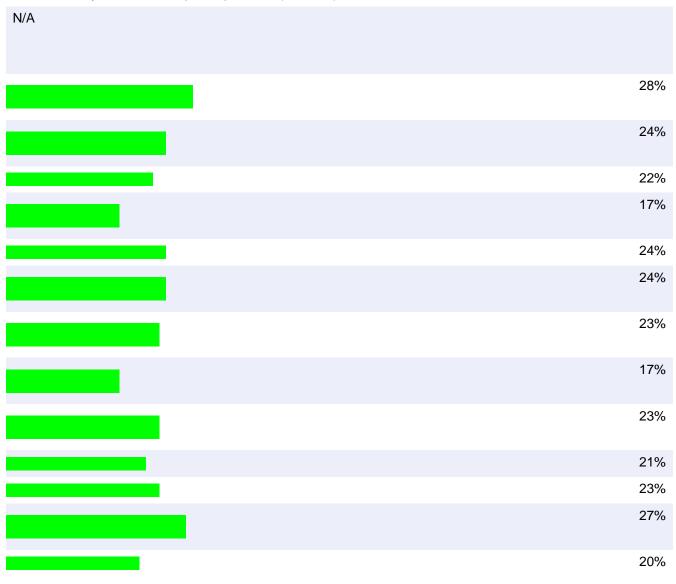
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



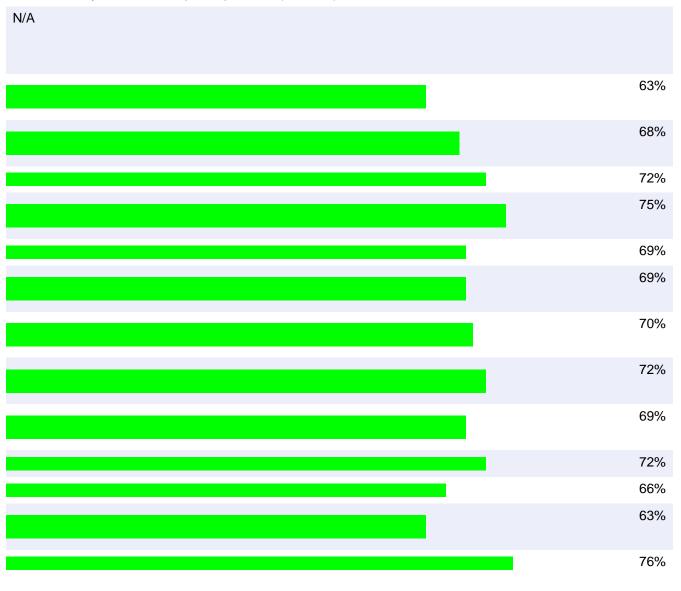
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



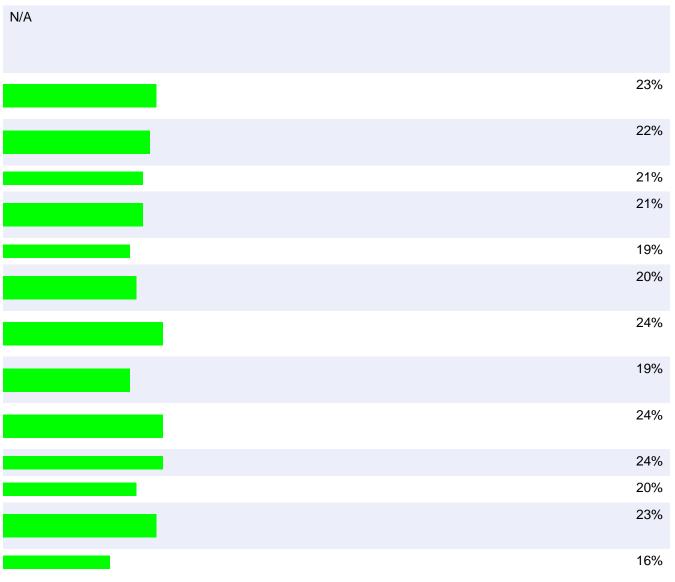
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



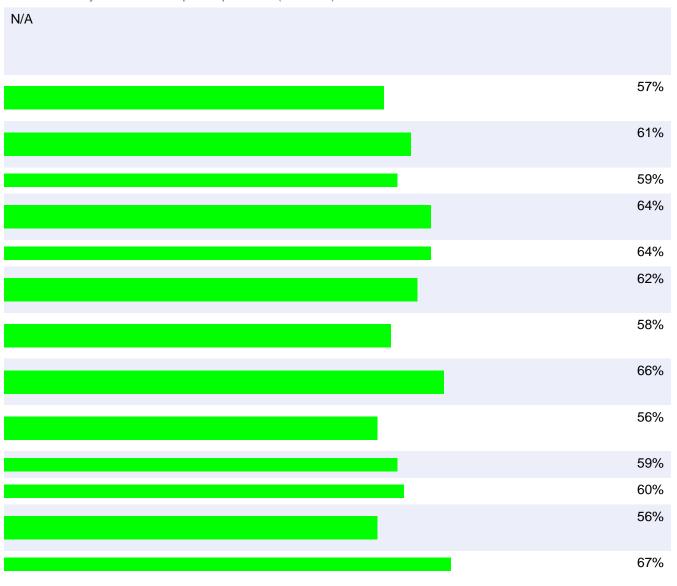
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
	20%
	17%
	20%
	15%
	17%
	18%
	18%
	15%
	20%
	17%
	20%
	21%
	17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



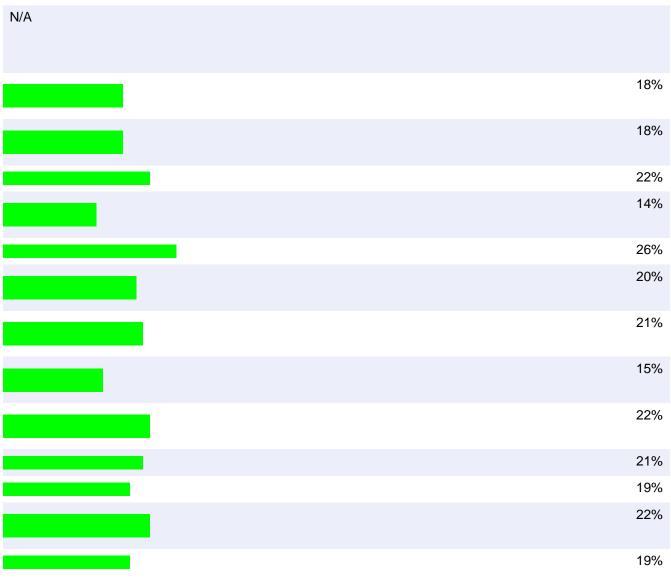
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based off ourvey of Fatteritis Trospital Experiences (FroArif S)	
N/A	
	10%
	16%
	10%
	5%
	18%
	14%
	10%
	13%
	12%
	13%
	9%
	11%
	11%

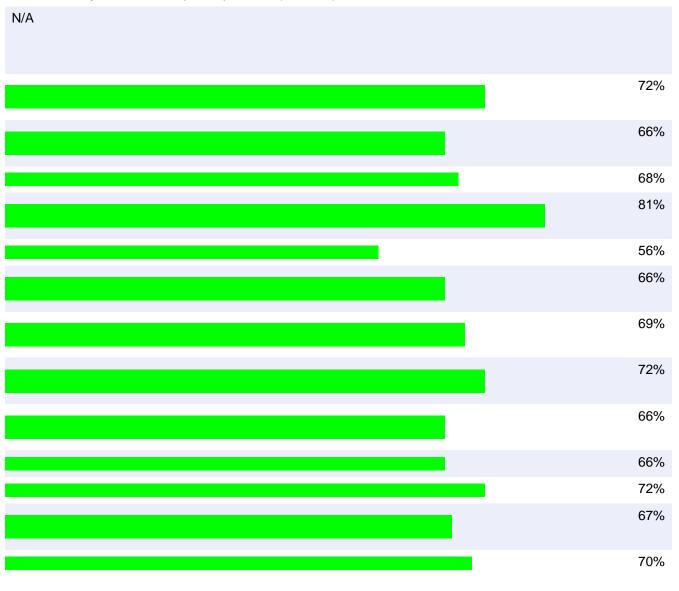
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



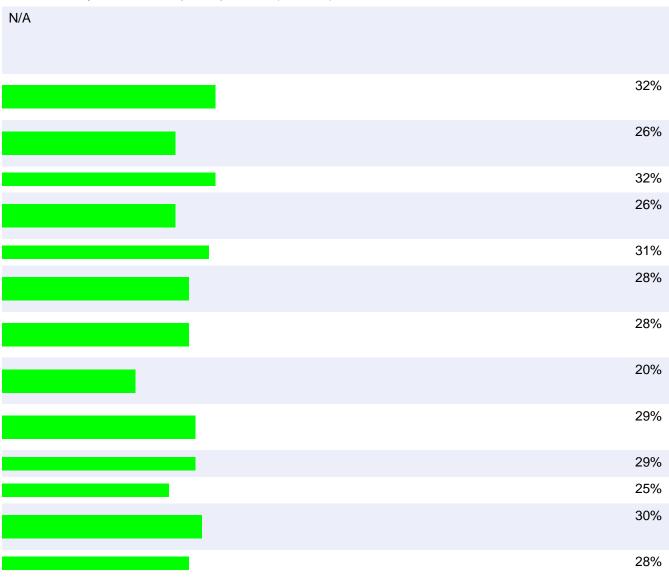
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
	15%
	15%
	13%
	13%
	12%
	16%
	9%
	4%
	13%
	10%
	11%
	9%
	10%

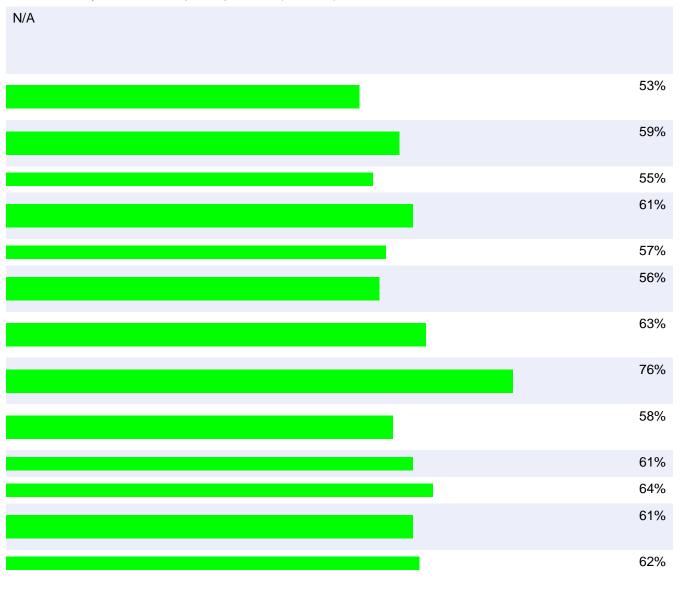
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



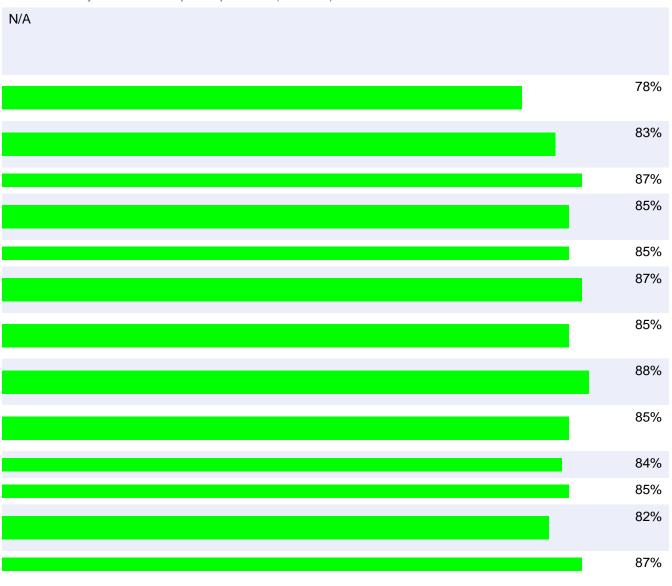
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



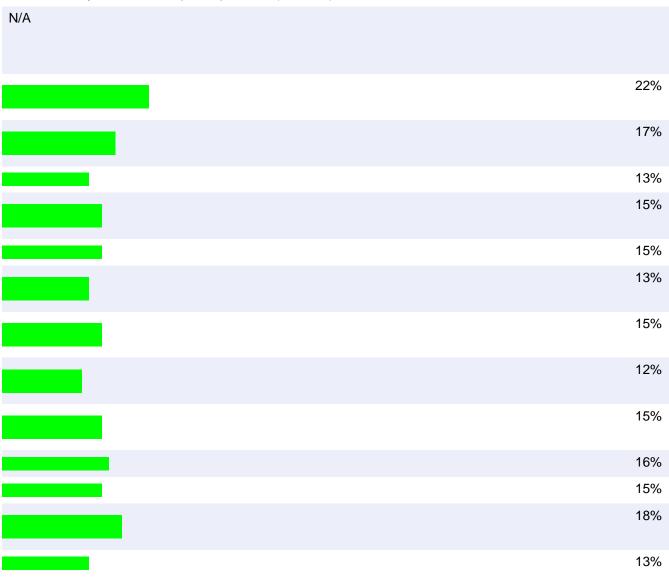
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



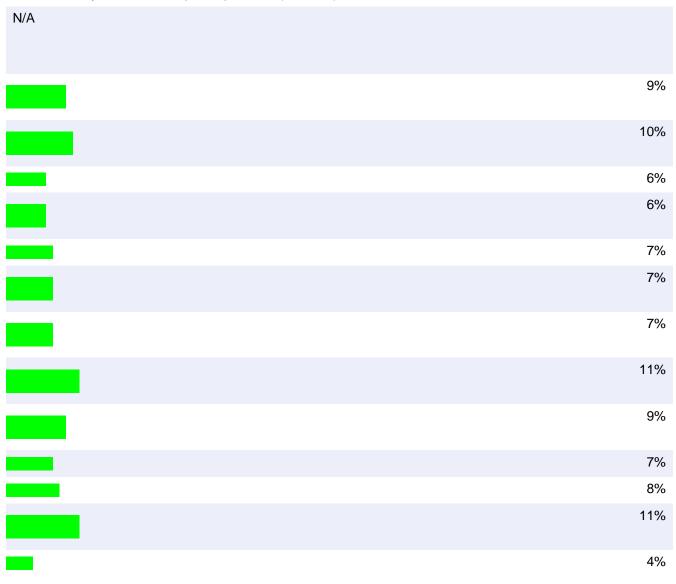
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



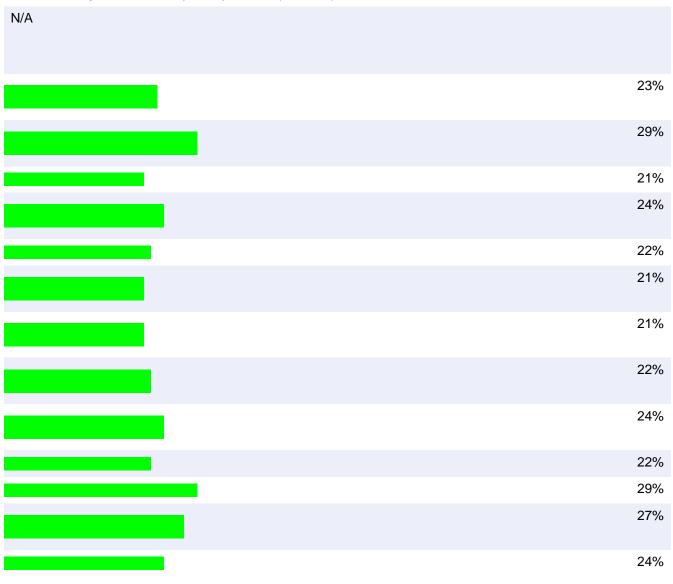
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



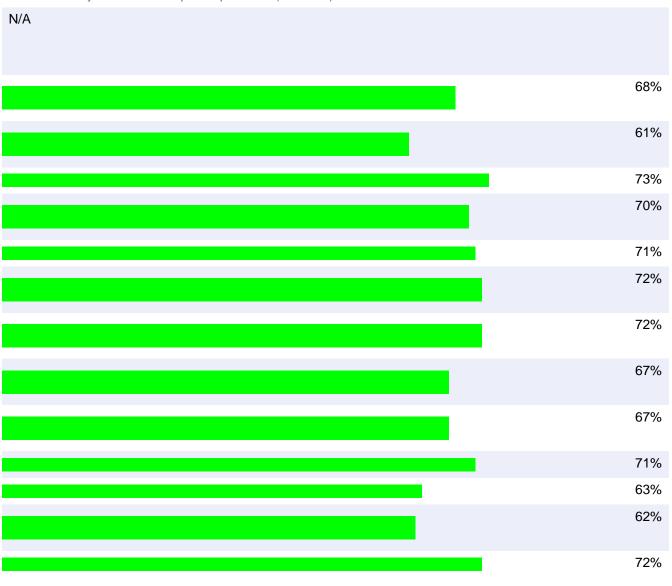
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



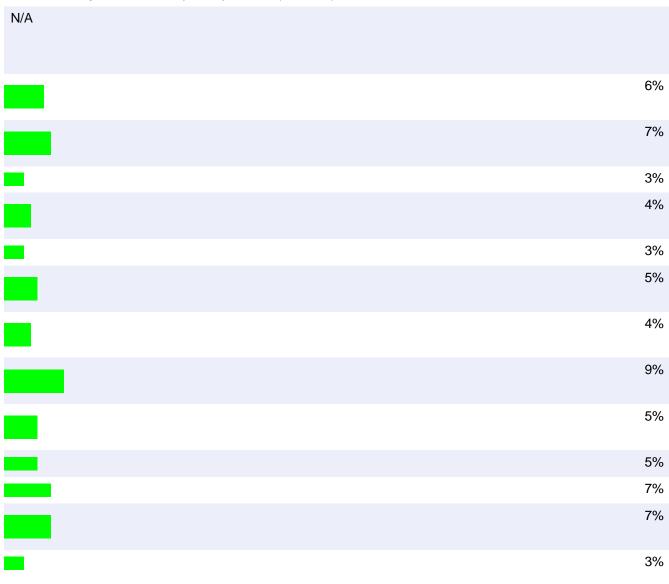
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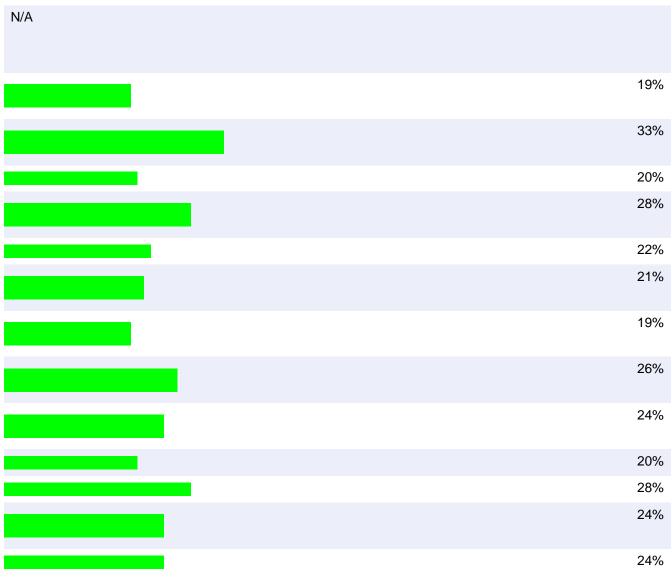
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



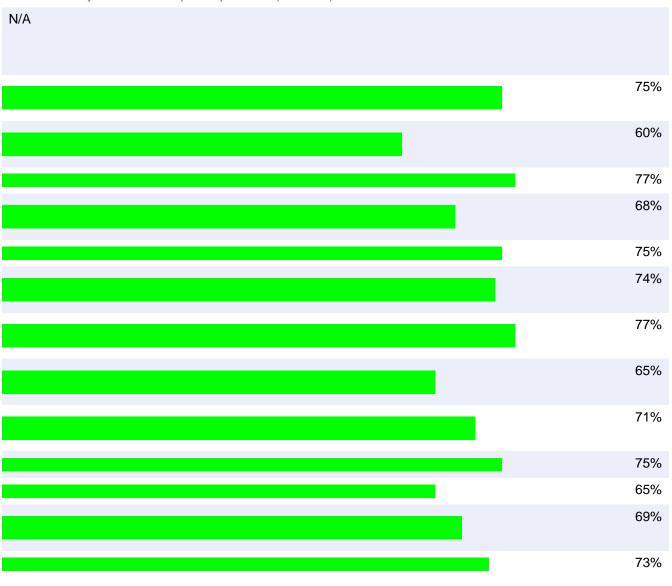
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	No or very few patients were eligible for the HCAHPS survey. The scores shown, if any, reflect a very small number of surveys
	28%
	35%
	37%
	37%
	32%
	30%
	30%
	22%
	31%
	31%
	30%
	32%
	28%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

BON SECOURS - MARYVIEW MEDICAL CENTER	3636 HIGH STREET
SOUTHSIDE REGIONAL MEDICAL CENTER	200 MEDICAL PARK BOULEVARD
LEE REGIONAL MEDICAL CENTER	1800 COMBS ROAD
CARILION GILES COMMUNITY HOSPITAL	159 HARTLEY WAY
NORTON COMMUNITY HOSPITAL	100 15TH ST NW
MOUNTAIN VIEW REGIONAL MEDICAL CENTER	310 THIRD STREET NE
SENTARA NORFOLK GENERAL HOSPITAL	600 GRESHAM DR
BON SECOURS - DEPAUL MEDICAL CENTER	150 KINGSLEY LANE
SENTARA LEIGH HOSPITAL	830 KEMPSVILLE ROAD
MARY IMMACULATE HOSPITAL	2 BERNARDINE DRIVE
RIVERSIDE REGIONAL MEDICAL CENTER	500 J CLYDE MORRIS BLVD
RIVERSIDE SHORE MEMORIAL HOSPITAL	9507 HOSPITAL AVENUE
BON SECOURS - ST FRANCIS MEDICAL CENTER	13700 STFRANCIS BLVD SUITE 100
BON SECOURS - MEMORIAL REGIONAL MEDICAL	8260 ATLEE ROAD
	MEDICAL CENTER SOUTHSIDE REGIONAL MEDICAL CENTER LEE REGIONAL MEDICAL CENTER CARILION GILES COMMUNITY HOSPITAL NORTON COMMUNITY HOSPITAL MOUNTAIN VIEW REGIONAL MEDICAL CENTER SENTARA NORFOLK GENERAL HOSPITAL BON SECOURS - DEPAUL MEDICAL CENTER SENTARA LEIGH HOSPITAL MARY IMMACULATE HOSPITAL RIVERSIDE REGIONAL MEDICAL CENTER RIVERSIDE SHORE MEMORIAL HOSPITAL BON SECOURS - ST FRANCIS MEDICAL CENTER BON SECOURS - MEMORIAL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCARPS)		
	PORTSMOUTH	VA
	PETERSBURG	VA
	PENNINGTON GAP	VA
	PEARISBURG	VA
	NORTON	VA
	NORTON	VA
	NORFOLK	VA
	NORFOLK	VA
	NORFOLK	VA
	NEWPORT NEWS	VA
	NEWPORT NEWS	VA
	NASSAWADOX	VA
	MIDLOTHIAN	VA
	MECHANICSVILLE	VA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Garrey of A district Hoopital Exponences (No. 1111 C)					
23707	PORTSMOUTH CITY	7573982200			
23805	PETERSBURG CITY	8047655000			
24277	LEE	2765461440			
24134	GILES	5409216000			
24273	NORTON CITY	7036799600			
24273	NORTON CITY	2766799174			
23507	NORFOLK CITY	7573883000			
23505	NORFOLK CITY	7578895000			
23502	NORFOLK CITY	7572616601			
23602	NEWPORT NEWS CITY	7578866768			
23601	NEWPORT NEWS CITY	7575942000			
23413	NORTHAMPTON	7574148000			
23114	CHESTERFIELD	8045947400			
23116	HANOVER	8047646000			

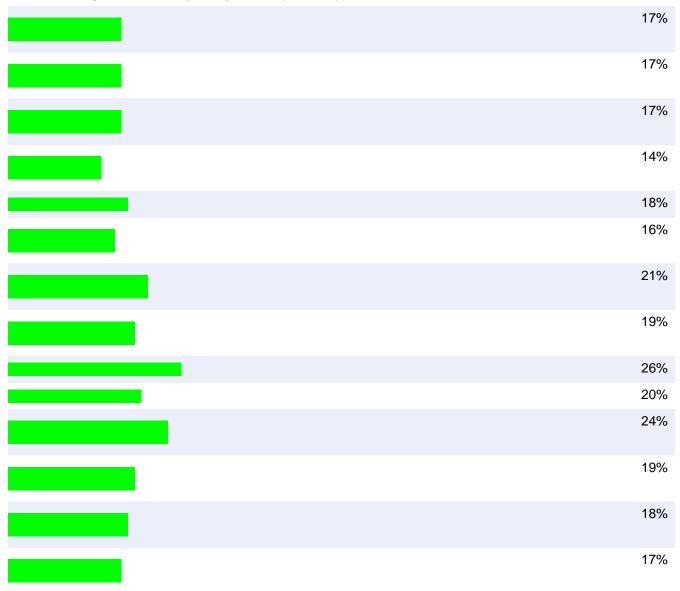
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

,	 (- /	
			9%
			8%
			7%
			4%
			5%
			10%
			6%
			9%
			6%
			9%
			7%
			7%
			6%
			5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



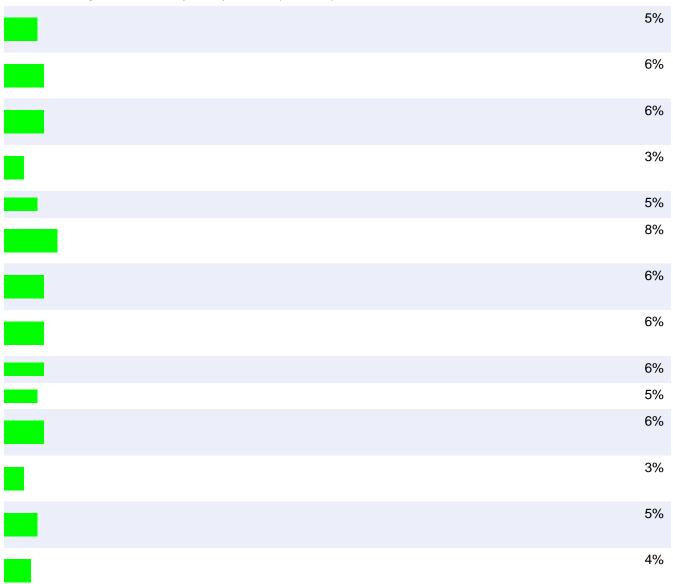
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

14%
15%
14%
12%
14%
12%
17%
15%
20%
16%
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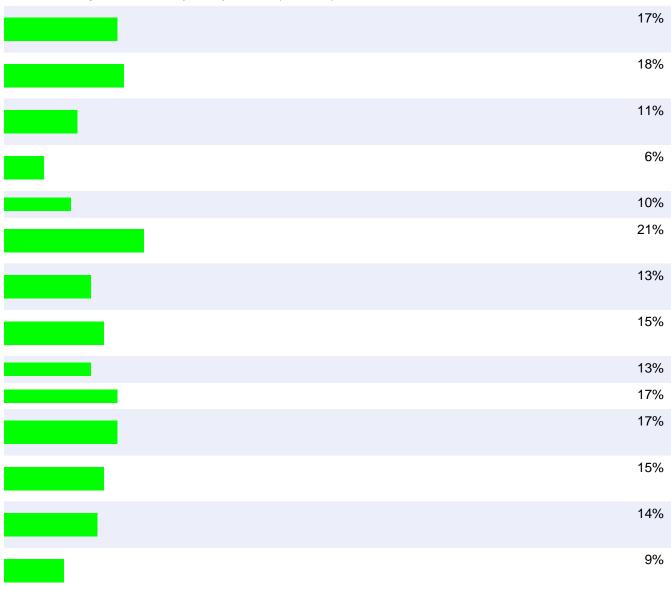
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



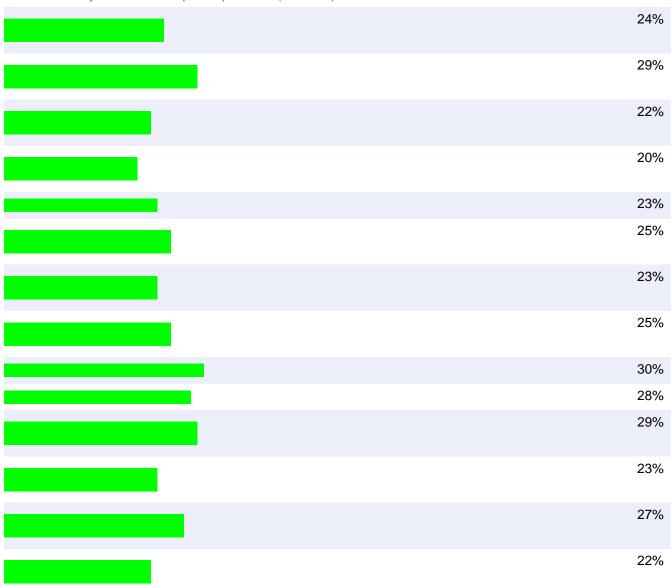
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



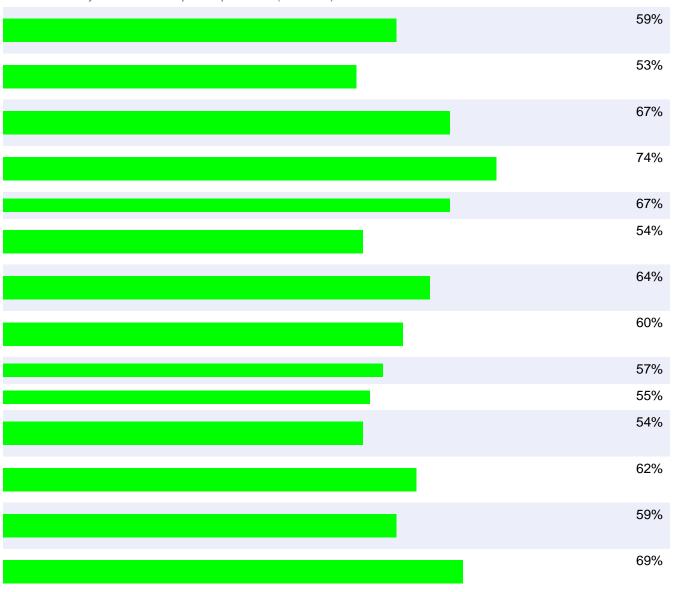
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



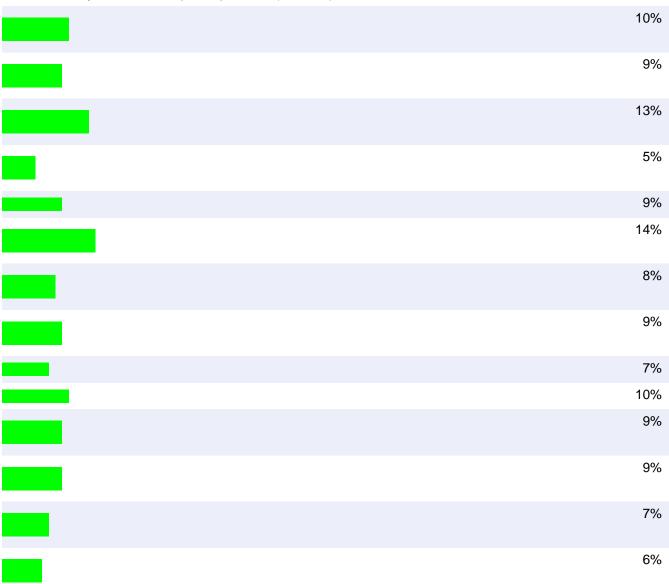
Page 79 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



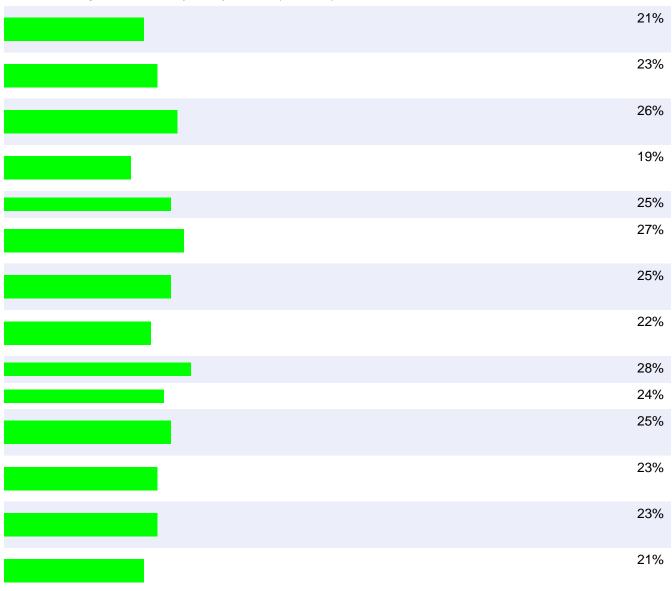
Page 80 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



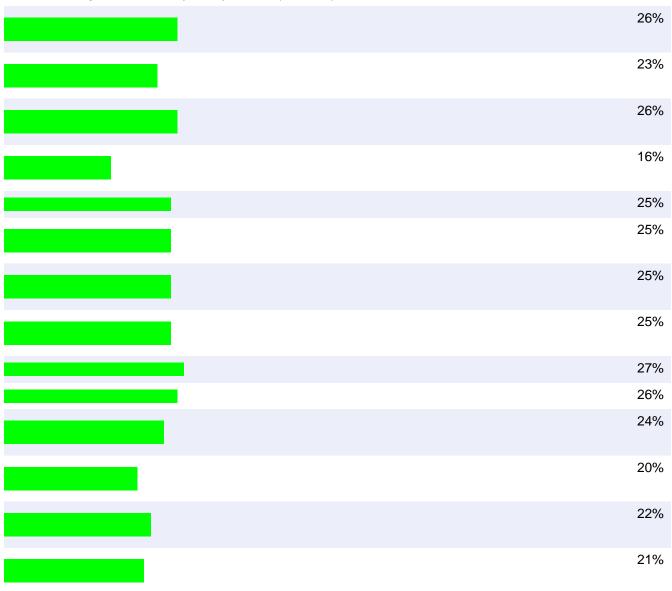
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



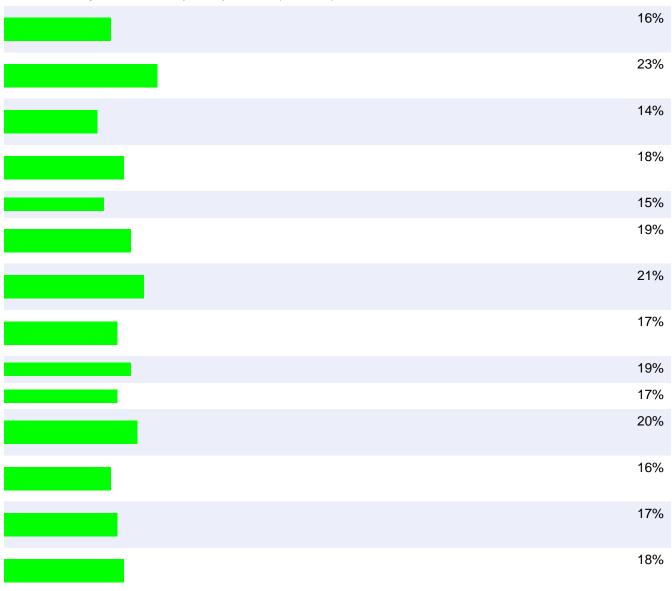
Page 83 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



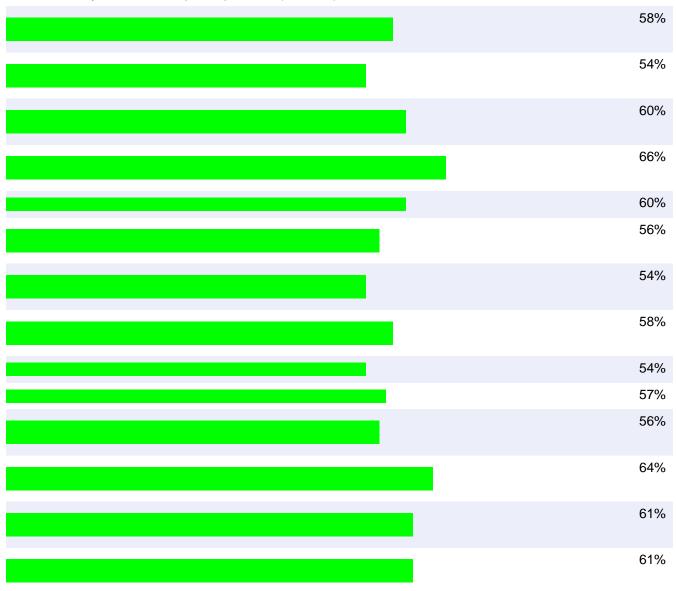
Page 84 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



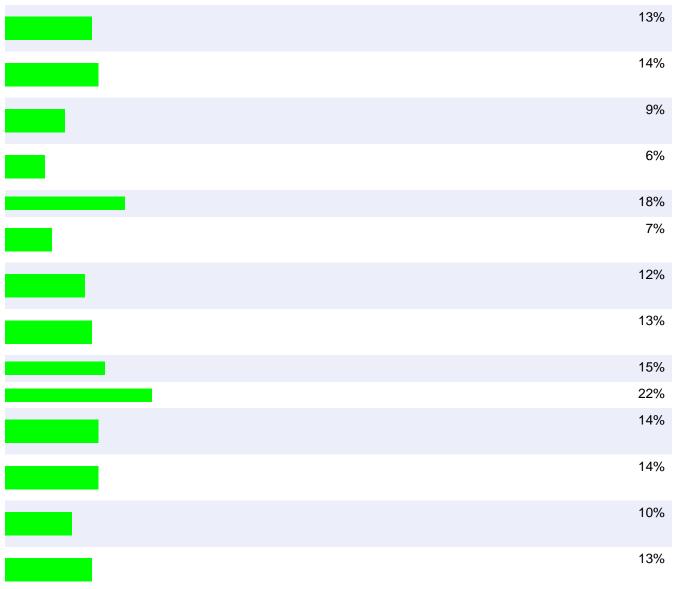
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



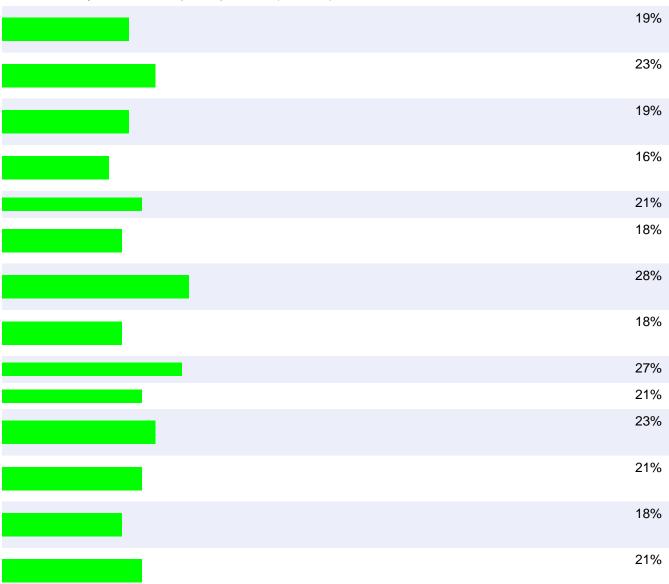
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



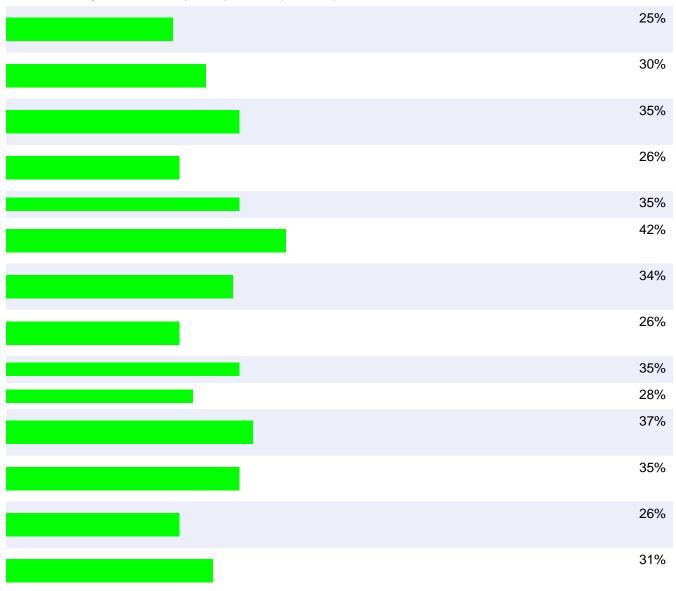
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCARPS)	
	11%
	14%
	9%
	11%
	14%
	11%
	13%
	10%
	20%
	9%
	18%
	13%
	6%
	13%

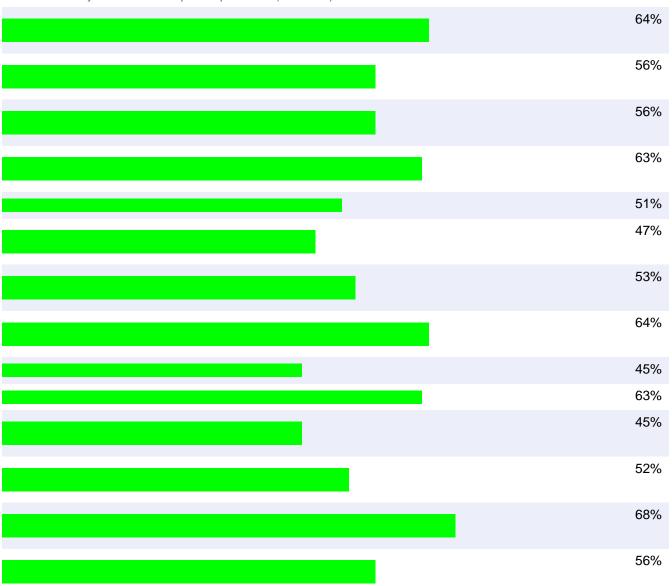
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



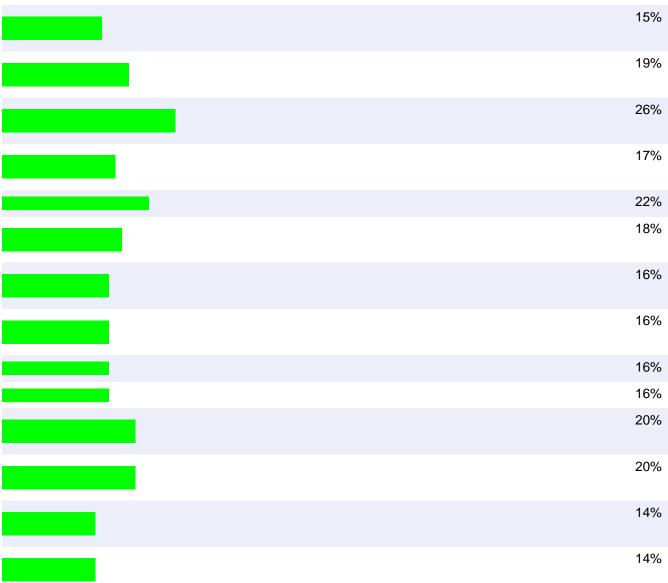
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



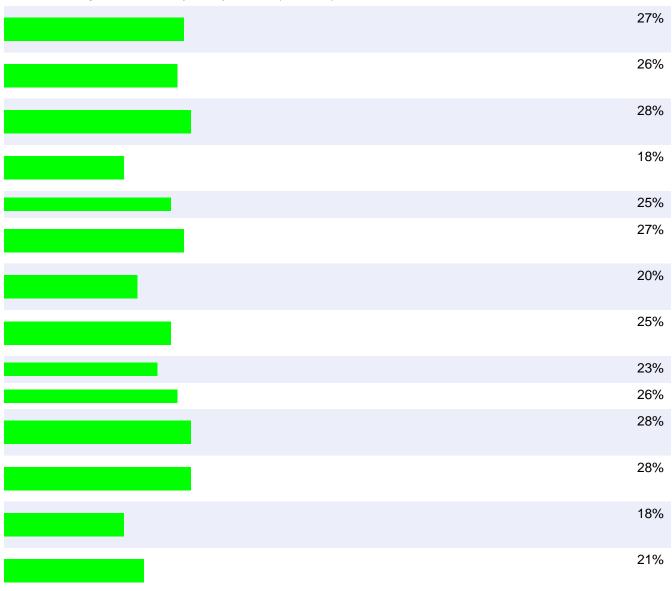
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

1111 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	10%
	10%
	15%
	8%
	14%
	17%
	10%
	10%
	12%
	12%
	13%
	12%
	7%
	6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



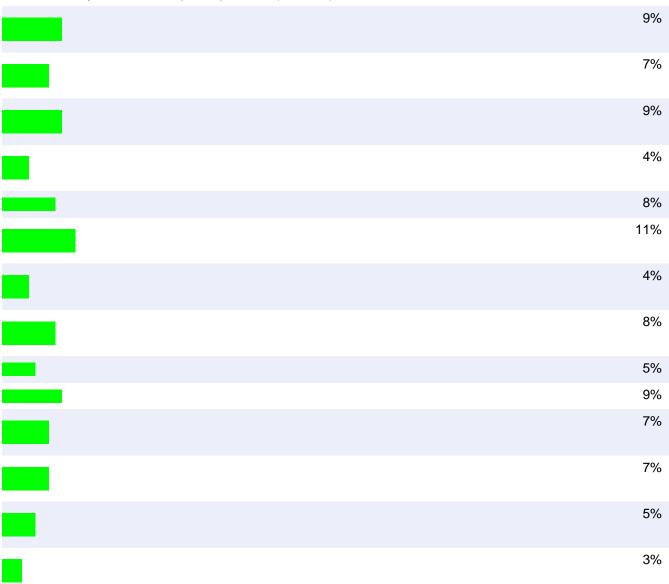
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



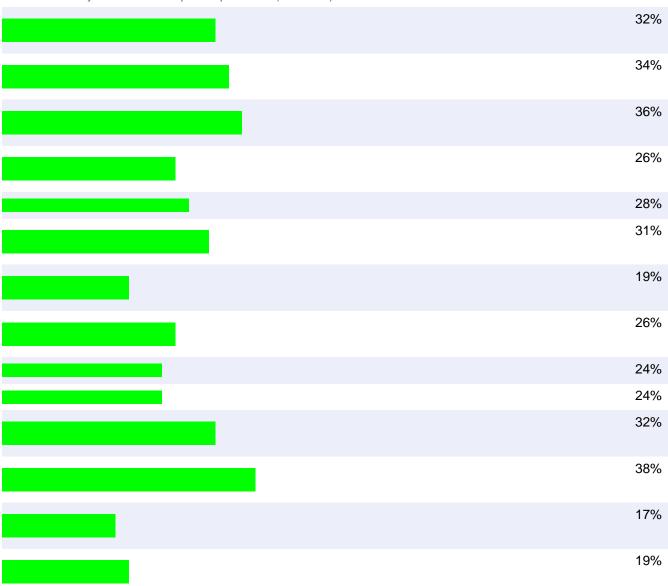
Page 97 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



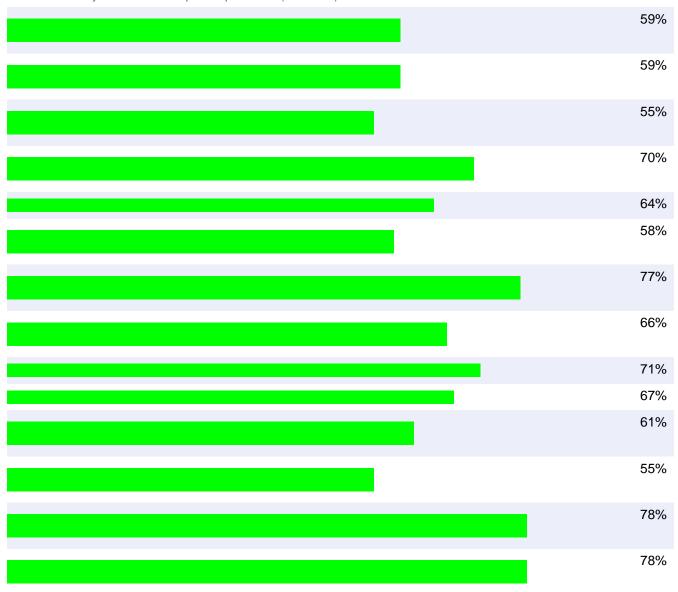
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

28%
25%
18%
39%
20%
15%
24%
29%
33%
32%
30%
25%
32%
29%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	REGIONAL MEDICAL	
490079	MEMORIAL HOSPITAL OF MARTINSVILLE & HENRY COUNTY	320 HOSPITAL DRIVE
490038	SMYTH COUNTY COMMUNITY HOSPITAL	565 RADIO HILL ROAD
490105	SOUTHWESTERN VIRGINIA MENTAL HEALTH INSTITUTE	340 BAGLEY CIRCLE
490045	PRINCE WILLIAM HOSPITAL	8700 SUDLEY RD
490021	CENTRA HEALTH	1920 ATHERHOLT ROAD
491307	PAGE MEMORIAL HOSPITAL, INC	200 MEMORIAL DRIVE
490126	LEWISGALE HOSPITAL ALLEGHANY	ONE ARH LANE - PO BOX 7
491304	CARILION STONEWALL JACKSON HOSPITAL	1 HEALTH CIRCLE
490043	INOVA LOUDOUN HOSPITAL	44045 RIVERSIDE PARKWAY
490002	RUSSELL COUNTY MEDICAL CENTER	58 CARROLL STREET
490123	RAPPAHANNOCK GENERAL HOSPITAL	101 HARRIS ROAD
491300	BATH COUNTY COMMUNITY HOSPITAL	106 PARK DRIVE- PO DRAWER Z
490020	JOHN RANDOLPH MEDICAL CENTER	411 WEST RANDOLPH ROAD
490004	ROCKINGHAM MEMORIAL HOSPITAL	2010 HEALTH CAMPUS DRIVE
490123 491300 490020	CENTER RAPPAHANNOCK GENERAL HOSPITAL BATH COUNTY COMMUNITY HOSPITAL JOHN RANDOLPH MEDICAL CENTER	101 HARRIS ROAD 106 PARK DRIVE- PO DRAWER Z 411 WEST RANDOLPH ROAD 2010 HEALTH CAMPUS

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

MARTINSVILLE	VA
MARION	VA
MARION	VA
MANASSAS	VA
LYNCHBURG	VA
LURAY	VA
LOW MOOR	VA
LEXINGTON	VA
LEESBURG	VA
LEBANON	VA
KILMARNOCK	VA
HOT SPRINGS	VA
HOPEWELL	VA
HARRISONBURG	VA

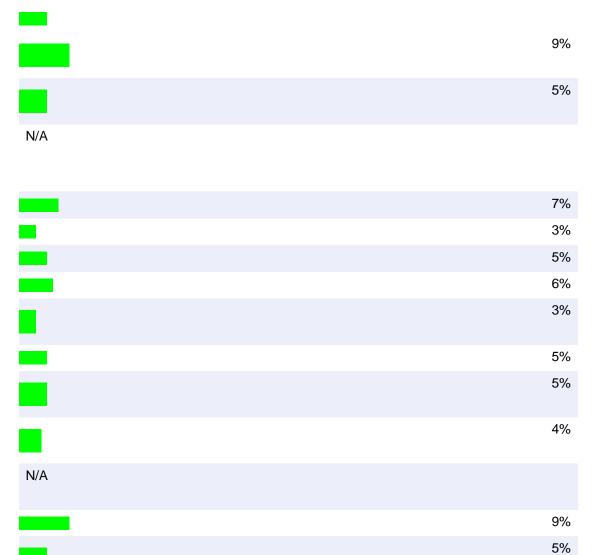
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

24115	MARTINSVILLE CITY	2766667200
24354	SMYTH	2767821234
24354	SMYTH	2767831217
20110	MANASSAS CITY	7033698000
24501	LYNCHBURG CITY	4349474705
22835	PAGE	5407434561
24457	ALLEGHANY	5408626011
24450	LEXINGTON CITY	5404583503
20176	LOUDOUN	7038586600
24266	RUSSELL	2768838100
22482	LANCASTER	8044358000
24445	BATH	5408397000
23860	HOPEWELL CITY	8045411600
22801	HARRISONBURG CITY	5406891000

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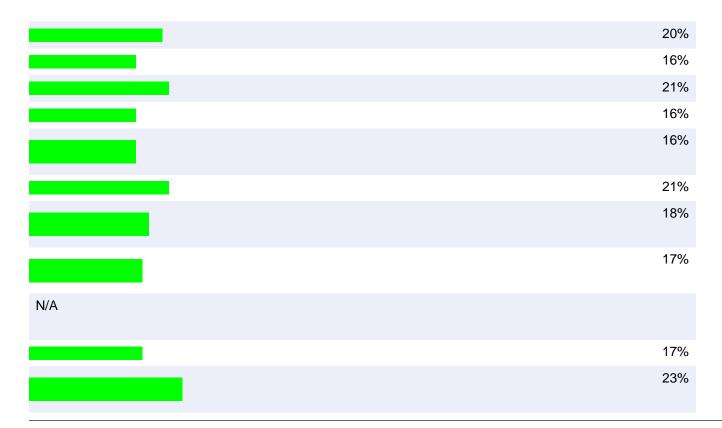
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)





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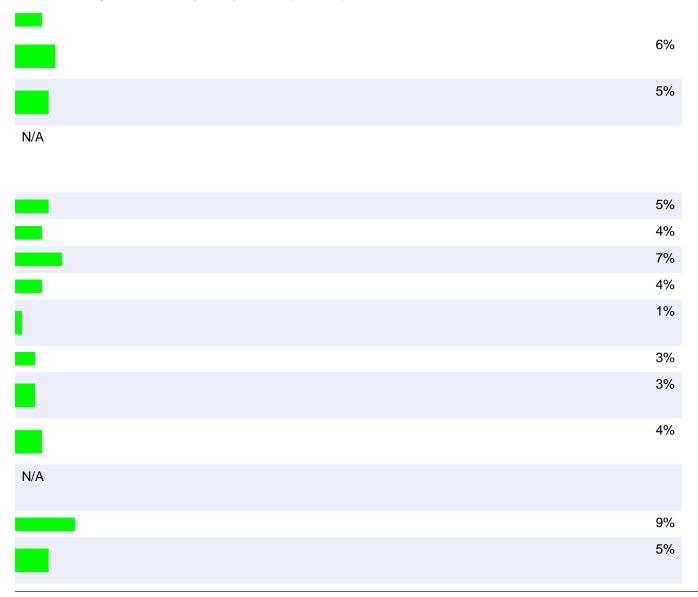
Based on Survey of Patients' Hospital Experiences (HCAHPS)





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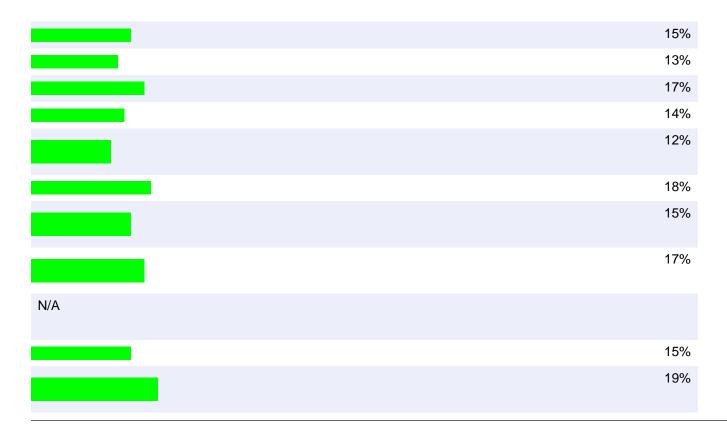
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)





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Based on Survey of Patients' Hospital Experiences (HCAHPS)





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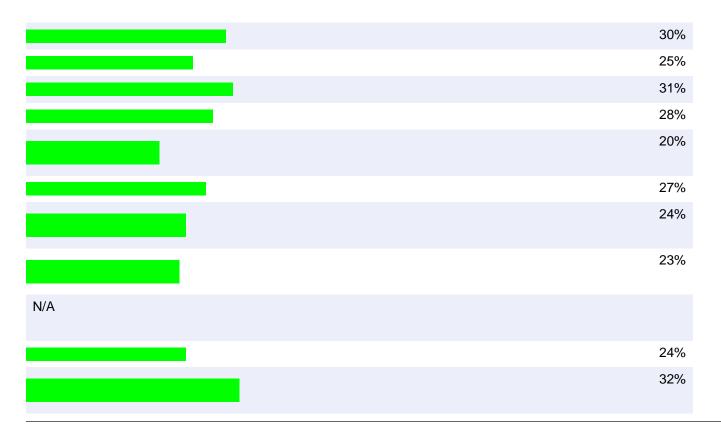
Based on Survey of Patients' Hospital Experiences (HCAHPS)

	16%
	11%
N/A	
	11%
	10%
	9%
	11%
	7%
	11%
	9%
	6%
N/A	
	17%
	12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

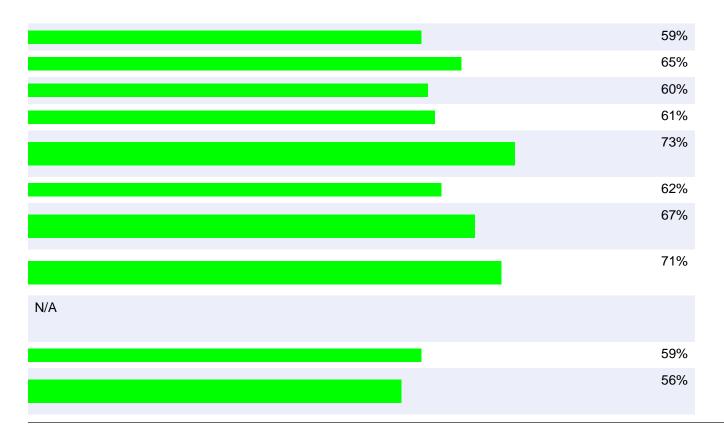




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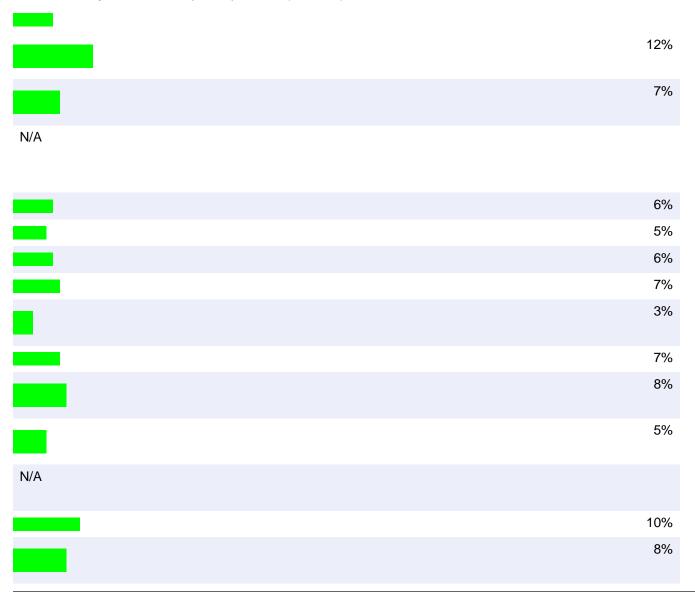
Based on Survey of Patients' Hospital Experiences (HCAHPS)





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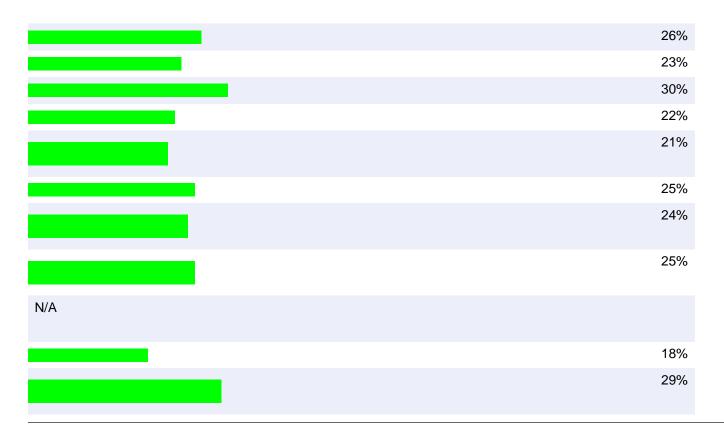
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)





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Based on Survey of Patients' Hospital Experiences (HCAHPS)

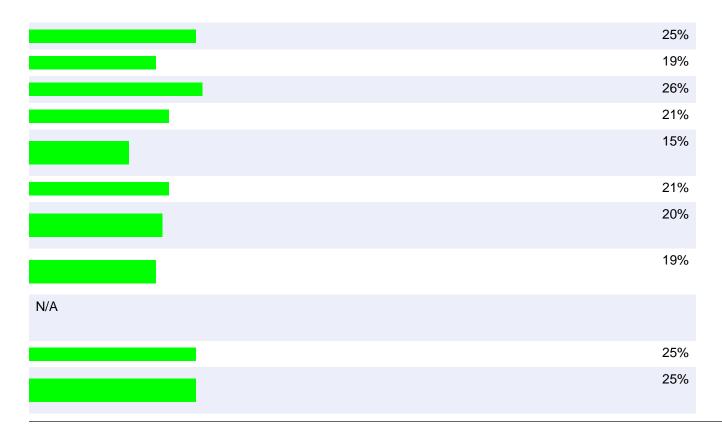




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

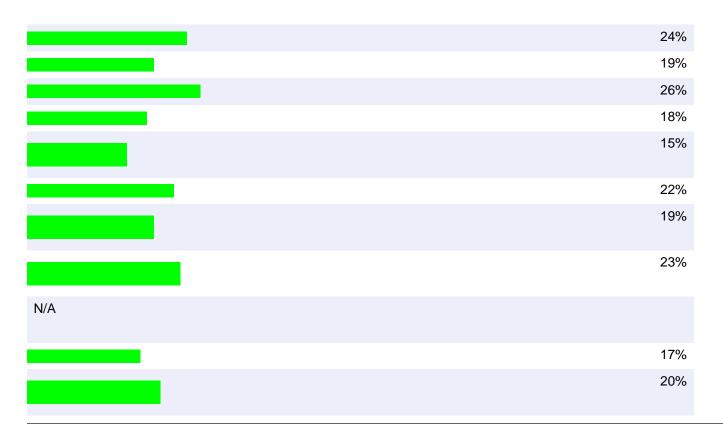




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

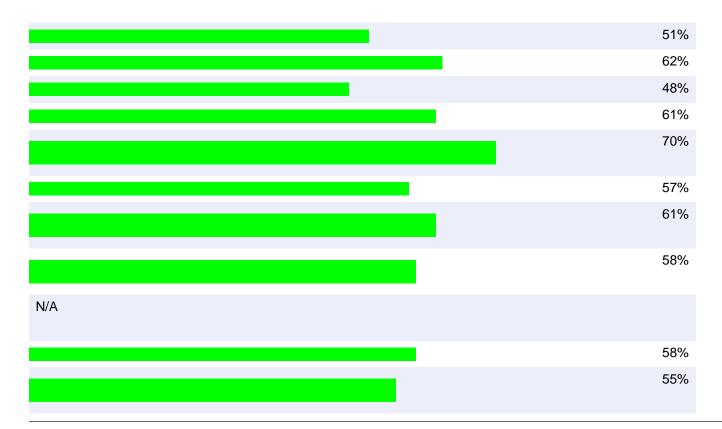




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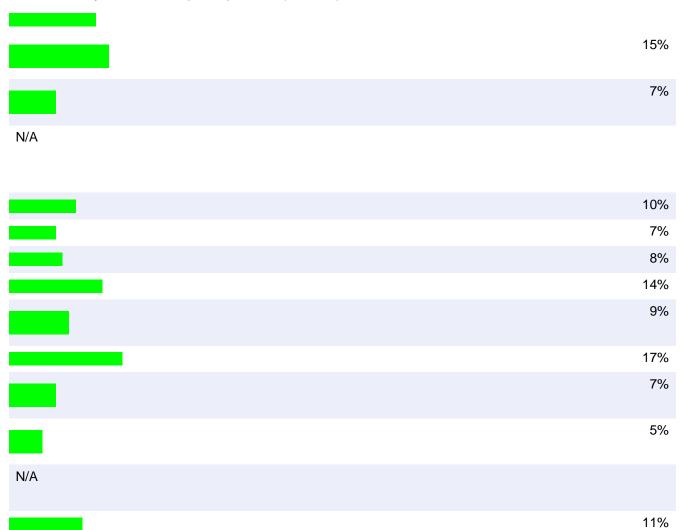
Based on Survey of Patients' Hospital Experiences (HCAHPS)





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Based on Survey of Patients' Hospital Experiences (HCAHPS)

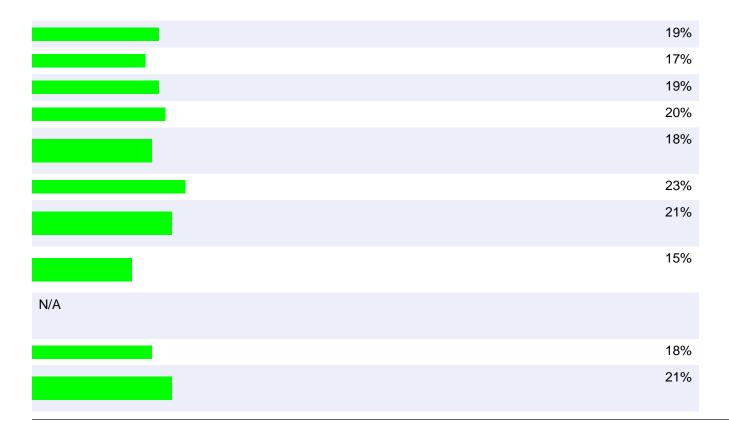


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10%

Based on Survey of Patients' Hospital Experiences (HCAHPS)





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Based on Survey of Patients' Hospital Experiences (HCAHPS)

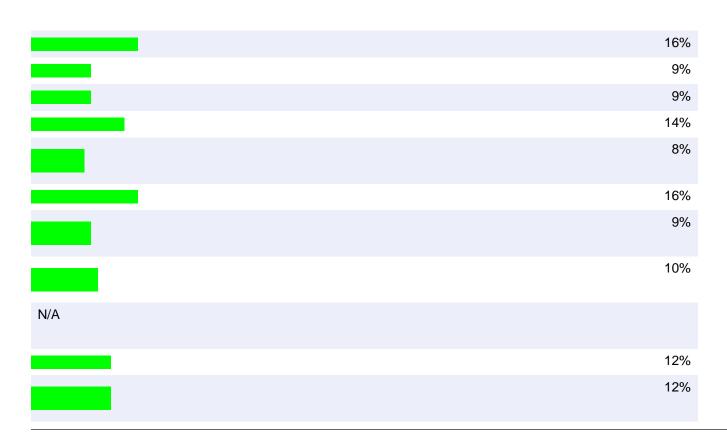




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Based on Survey of Patients' Hospital Experiences (HCAHPS)





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Based on Survey of Patients' Hospital Experiences (HCAHPS)





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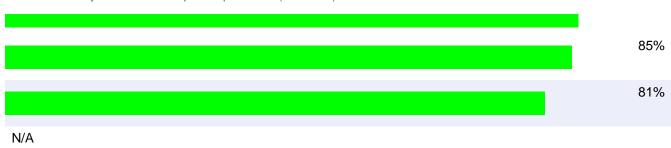


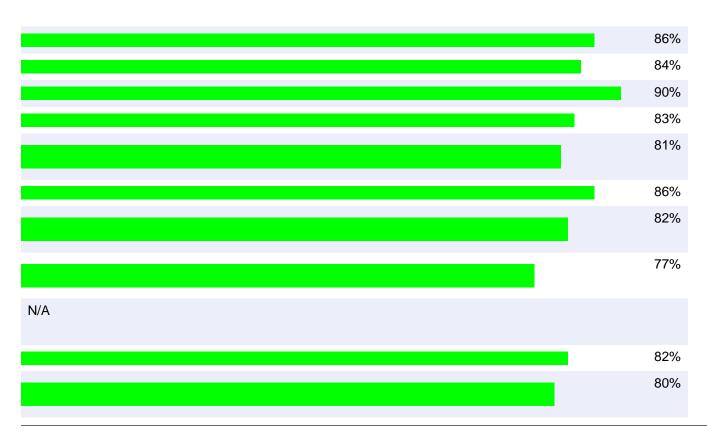




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

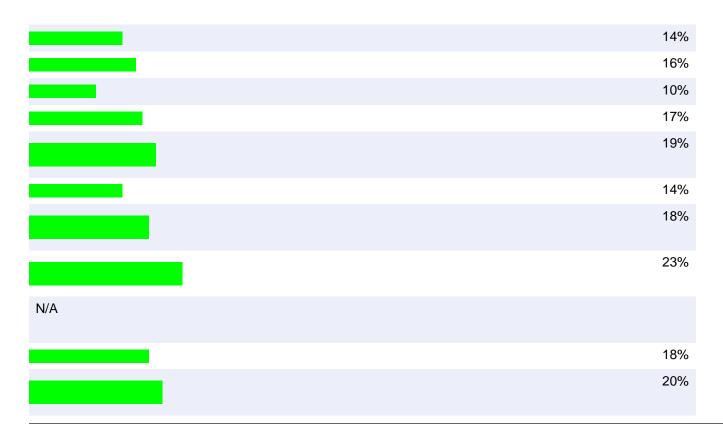




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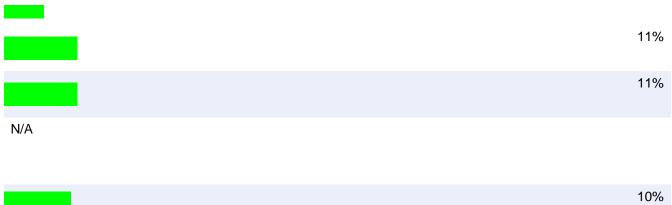
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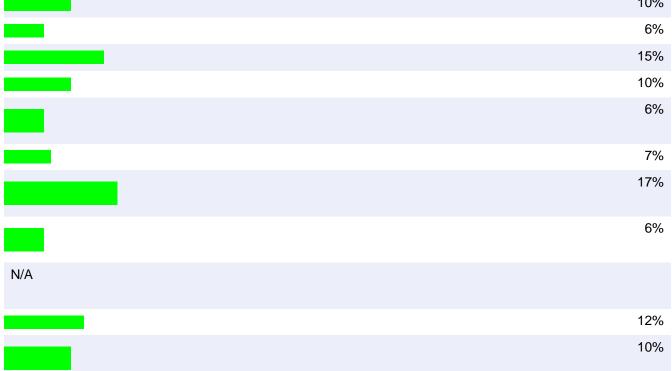




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

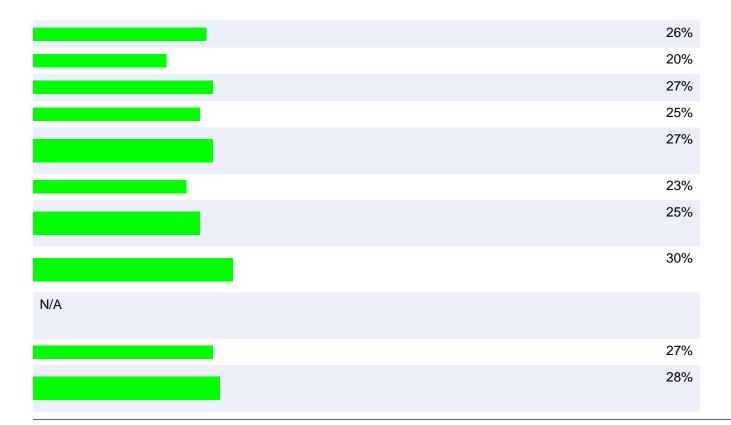




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Based on Survey of Patients' Hospital Experiences (HCAHPS)





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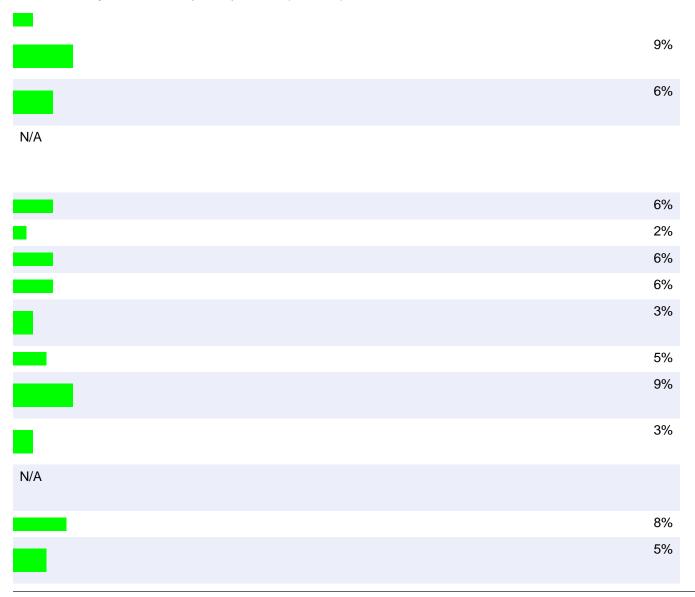
Based on Survey of Patients' Hospital Experiences (HCAHPS)





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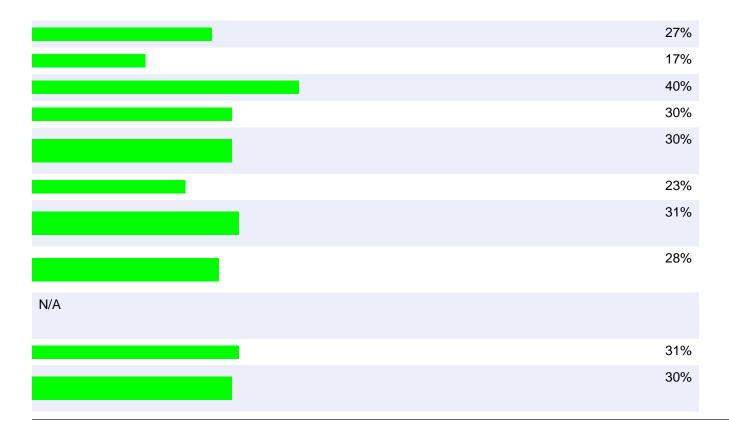
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

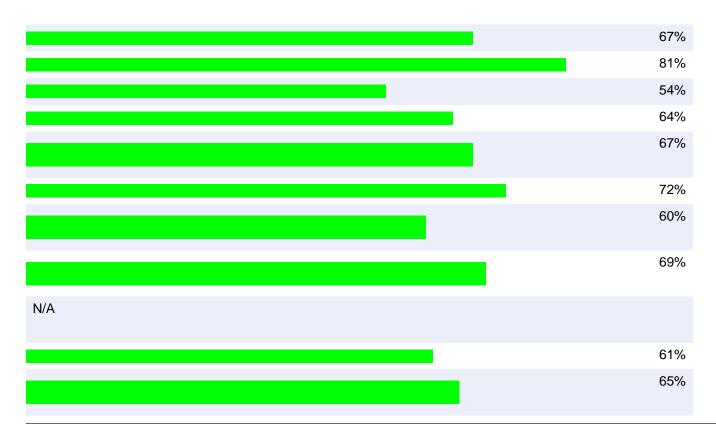




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Based on Survey of Patients' Hospital Experiences (HCAHPS)





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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

N/A

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

N/A

300 or more

300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCARPS)	
	30%
	26%
N/A	No or very few patients were eligible for the HCAHPS survey. The scores shown, if any, reflect a very small number of surveys
	36%
	36%
	33%
	35%
	40%
	37%
	16%
	31%
N/A	Survey results are not available for this reporting period
	27%
	26%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

490093	SENTARA CAREPLEX HOSPITAL	3000 COLISEUM DRIVE
490013	HALIFAX REGIONAL HOSPITAL	2204 WILBORN AVENUE
490127	BUCHANAN GENERAL HOSPITAL	1535 SLATE CREEK ROAD
490130	RIVERSIDE WALTER REED HOSPITAL	7519 HOSPITAL ROAD
490115	TWIN COUNTY REGIONAL HOSPITAL	200 HOSPITAL DRIVE
490033	WARREN MEMORIAL HOSPITAL	1000 NORTH SHENANDOAH AVE
490022	MARY WASHINGTON HOSPITAL, INC	1001 SAM PERRY BOULEVARD
490141	SPOTSYLVANIA REGIONAL MEDICAL CENTER	4600 SPOTSYLVANIA PARKWAY
490092	SOUTHAMPTON MEMORIAL HOSPITAL	100 FAIRVIEW DRIVE
490018	AUGUSTA HEALTH	78 MEDICAL CENTER DRIVE
490090	SOUTHSIDE COMMUNITY HOSPITAL, INC	800 OAK STREET
490063	INOVA FAIRFAX HOSPITAL	3300 GALLOWS RD
490101	INOVA FAIR OAKS HOSPITAL	3600 JOSEPH SIEWICK DRIVE
490097	SOUTHERN VIRGINIA REGIONAL MEDICAL CENTER	727 NORTH MAIN STREET
490075	DANVILLE REGIONAL MEDICAL CENTER	142 SOUTH MAIN STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

HAMPTON	VA
HALIFAX	VA
GRUNDY	VA
GLOUCESTER	VA
GALAX	VA
FRONT ROYAL	VA
FREDERICKSBUR G	VA
FREDERICKSBUR G	VA
FRANKLIN	VA
FISHERSVILLE	VA
FARMVILLE	VA
FALLS CHURCH	VA
FAIRFAX	VA
EMPORIA	VA
DANVILLE	VA

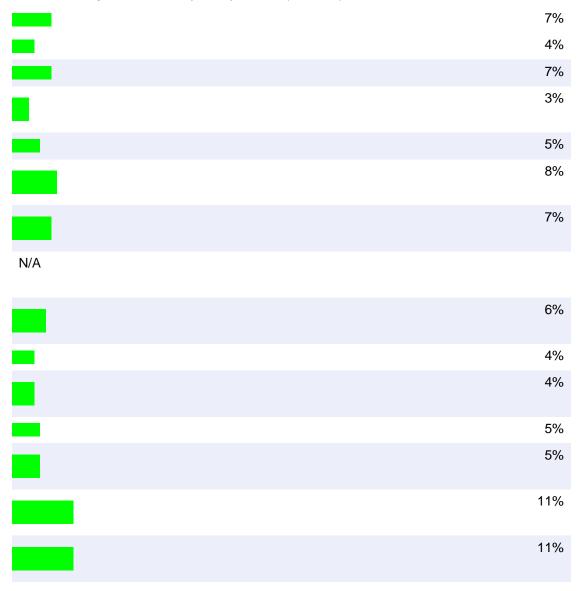
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

·		
23666	HAMPTON CITY	7577361000
24558	HALIFAX	4345173100
24614	BUCHANAN	2769351000
23061	GLOUCESTER	8046938800
24333	GALAX CITY	2762368181
22630	WARREN	7036360300
22401	FREDERICKSBURG CITY	5407411100
22408	SPOTSYLVANIA	5408341500
23851	FRANKLIN CITY	7575696100
22939	AUGUSTA	5409324000
23901	PRINCE EDWARD	4343928811
22042	FAIRFAX	7037763332
22033	FAIRFAX	7033913600
23847	Emporia City	4343484400
24541	DANVILLE CITY	4347992100

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	24%
	17%
	16%
	22%
	16%
	22%
	23%
N/A	
	17%
	20%
	18%
	22%
	19%
	17%
	19%

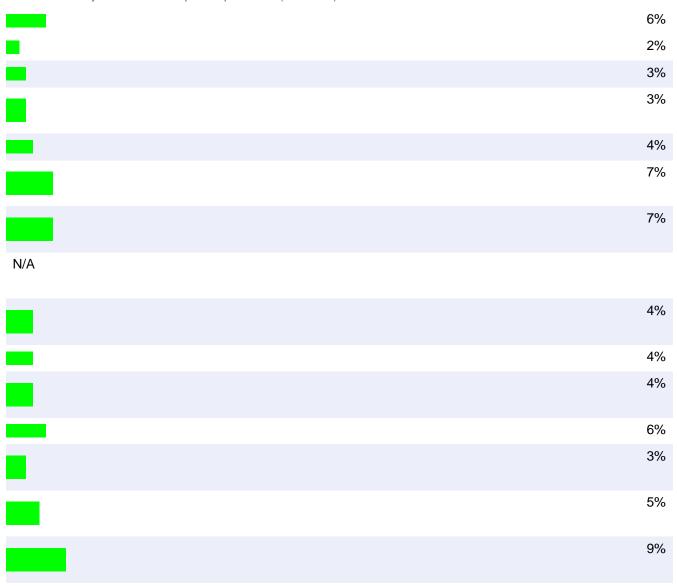
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	17%
	12%
	12%
	15%
	14%
	17%
	20%
N/A	
	14%
	14%
	16%
	19%
	18%
	11%
	15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



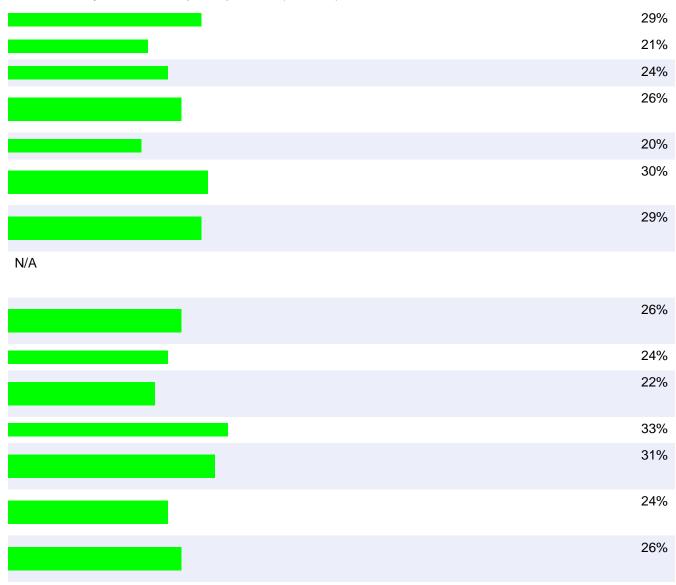
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	14%
	11%
	12%
	9%
	8%
	11%
	18%
N/A	
	11%
	10%
	11%
	11%
	11%
	20%
	20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



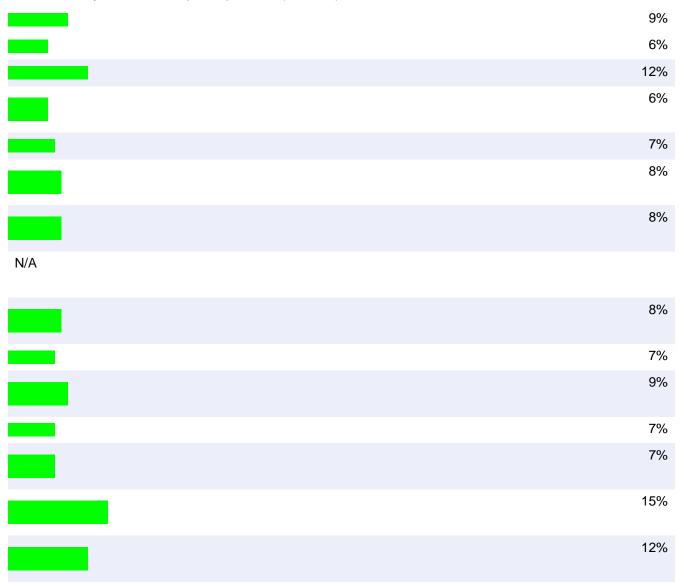
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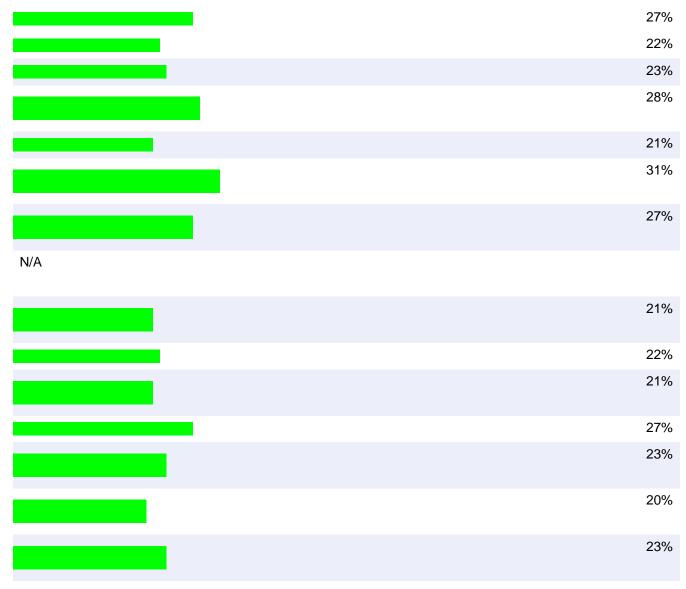
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



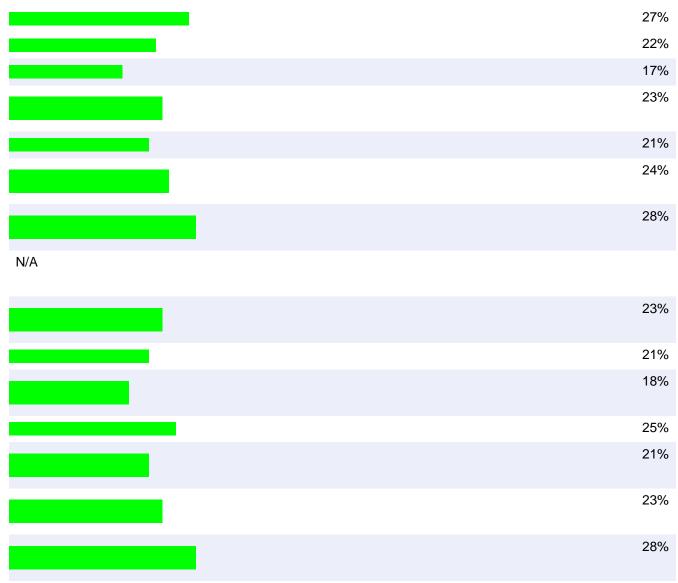
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

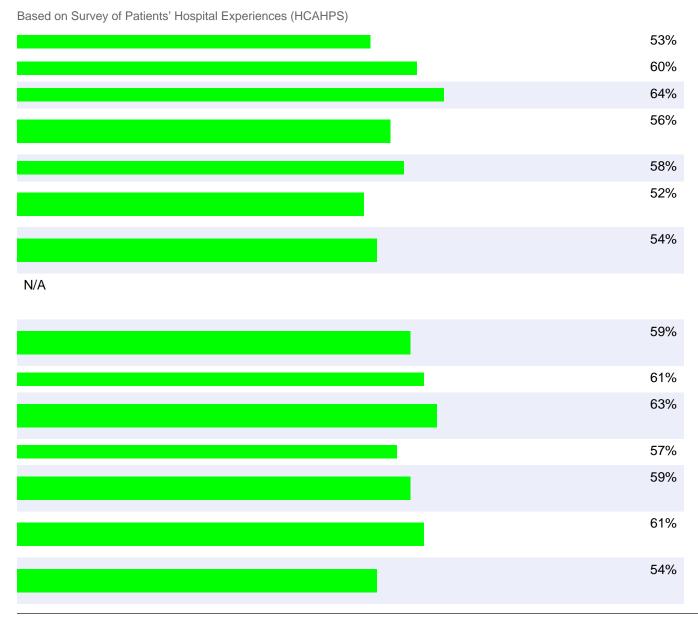


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Based on Survey of Patients' Hospital Experiences (HCAHPS)

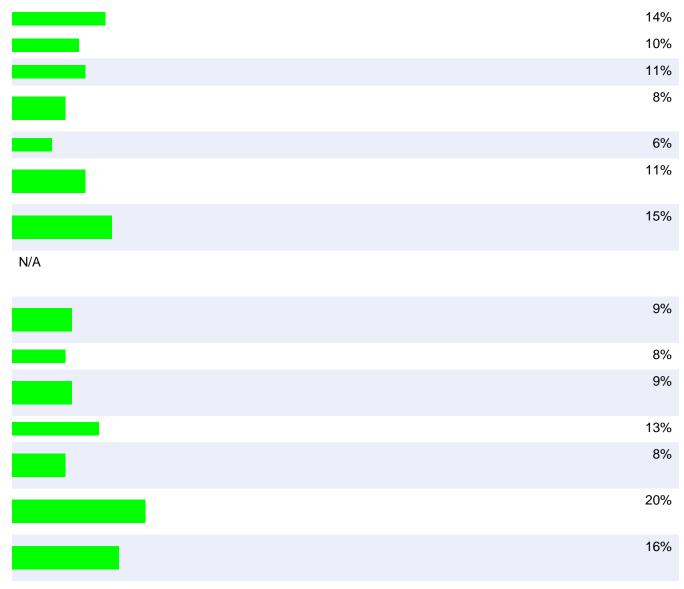
	20%
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	24%
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	16%
	18%

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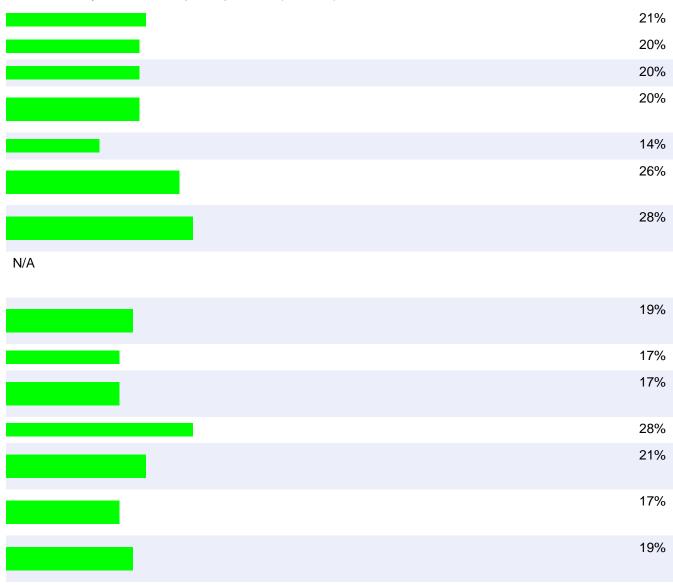
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



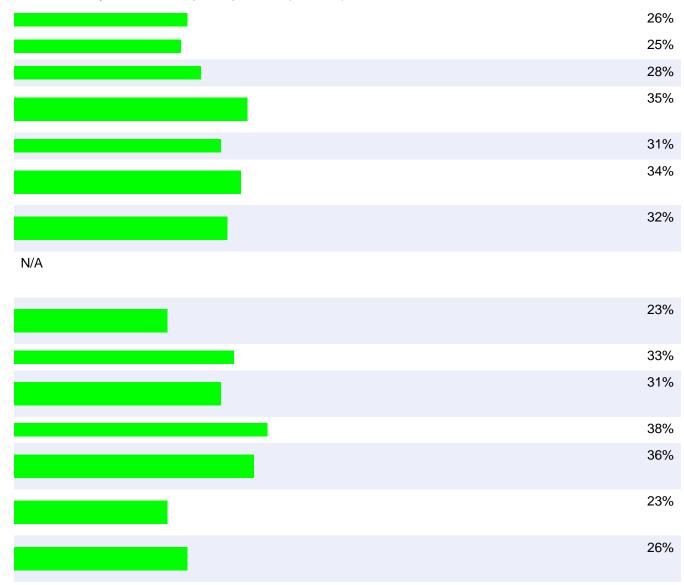
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	10%
	7%
	12%
	10%
	12%
	12%
	16%
N/A	
	12%
	15%
	10%
	16%
	13%
	13%
	13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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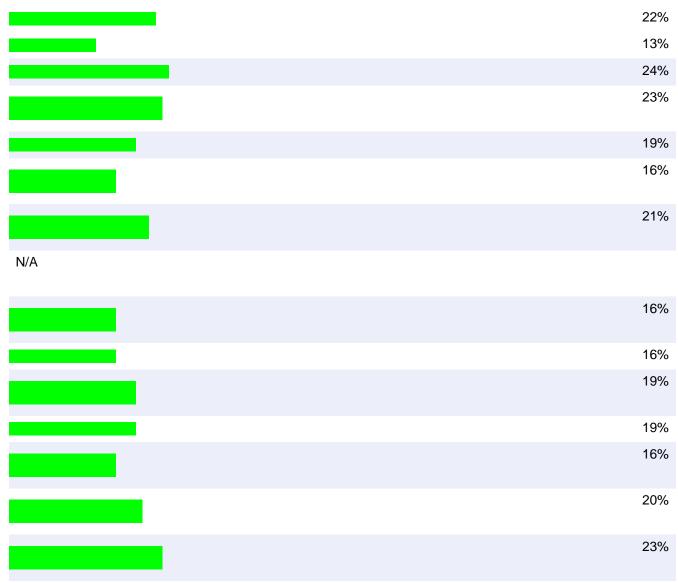
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



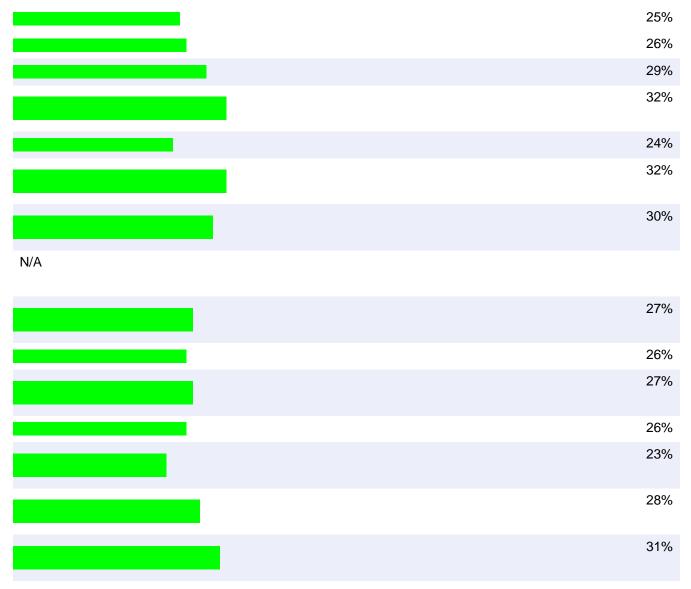
Page 162 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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	10%
	7%
	10%
	9%
	8%
	14%
	12%
N/A	
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	9%
	12%
	7%
	6%
	11%
	18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



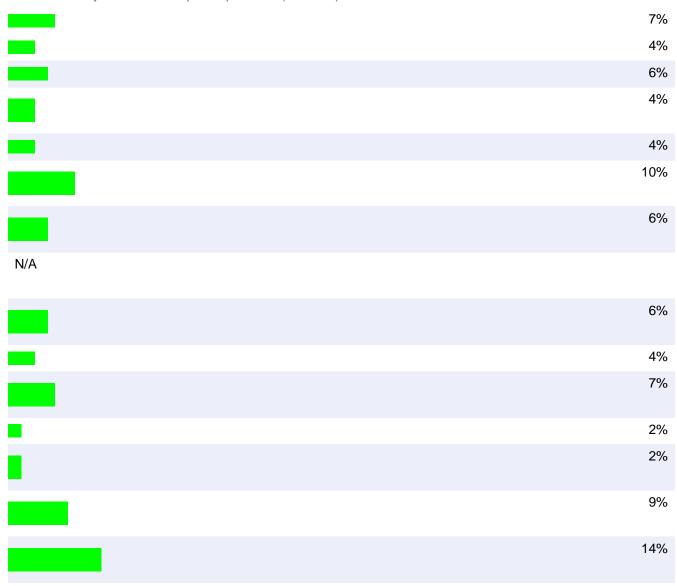
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



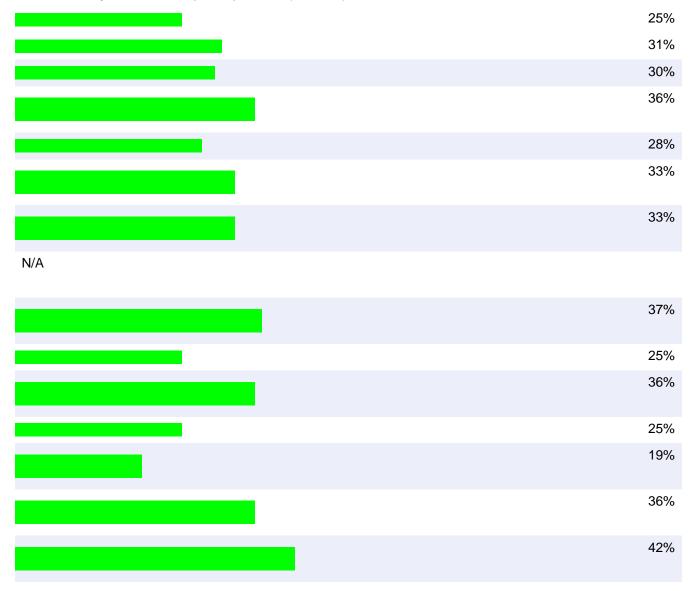
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS) 300 or more N/A 300 or more 300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	27%
	33%
	32%
	28%
	30%
	24%
	33%
N/A	Survey results are not available for this reporting period
	28%
	37%
	26%
	35%
	39%
	25%
	27%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

,		
490019	CULPEPER REGIONAL HOSPITAL	501 SUNSET LANE
491303	DICKENSON COMMUNITY HOSPITAL	312 HOSPITAL DRIVE
490042	CARILION NEW RIVER VALLEY MEDICAL CENTER	2900 LAMB CIRCLE
490120	CHESAPEAKE GENERAL HOSPITAL	736 BATTLEFIELD BLVD NORTH
490009	UNIVERSITY OF VIRGINIA MEDICAL CENTER	JEFFERSON PARK AVE
490077	MARTHA JEFFERSON HOSPITAL	459 LOCUST AVE
490142	UVA HEALTH SCIENCES CENTER	2965 IVY RD
490134	PIEDMONT GERIATRIC HOSPITAL	HIGHWAY 360 AND 460
490110	LEWISGALE HOSPITAL MONTGOMERY	3700 SOUTH MAIN STREET
490114	WELLMONT LONESOME PINE HOSPITAL	1990 HOLTON AVENUE EAST
490088	BEDFORD MEMORIAL HOSPITAL	1613 OAKWOOD STREET
490050	VIRGINIA HOSPITAL CENTER - ARLINGTON	1701 NORTH GEORGE MASON DRIVE
490040	INOVA ALEXANDRIA HOSPITAL	4320 SEMINARY RD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	CULPEPER	VA
	CLINTWOOD	VA
	CHRISTIANSBURG	VA
	CHESAPEAKE	VA
	CHARLOTTESVILL E	VA
	CHARLOTTESVILL E	VA
	CHARLOTTESVILL E	VA
	BURKEVILLE	VA
	BLACKSBURG	VA
	BIG STONE GAP	VA
	BEDFORD	VA
	ARLINGTON	VA
	ALEXANDRIA	VA

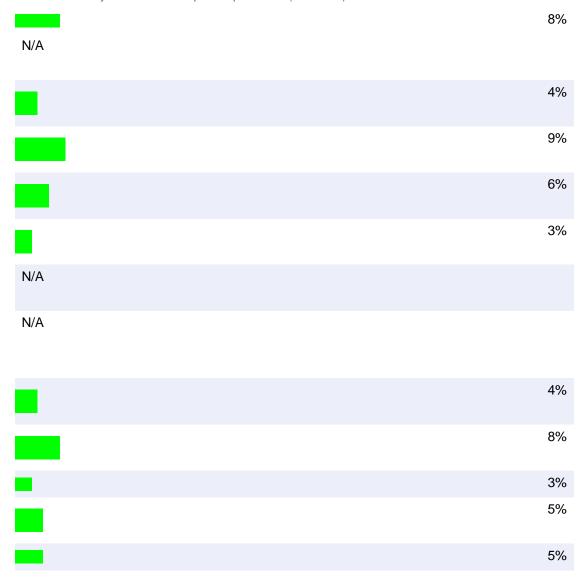
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

22701	CULPEPER	5408294100
24228	DICKENSON	2769260300
24073	MONTGOMERY	5407312000
23320	CHESAPEAKE CITY	7573128121
22908	CHARLOTTESVILLE CITY	8002513627
22902	ALBEMARLE	4346547000
22908	CHARLOTTESVILLE CITY	4349247897
23922	NOTTOWAY	8047674401
24060	MONTGOMERY	5409511111
24219	WISE	7035233111
24523	Bedford City	5405862441
22205	ARLINGTON	7035585000
22304	ALEXANDRIA CITY	7035043000

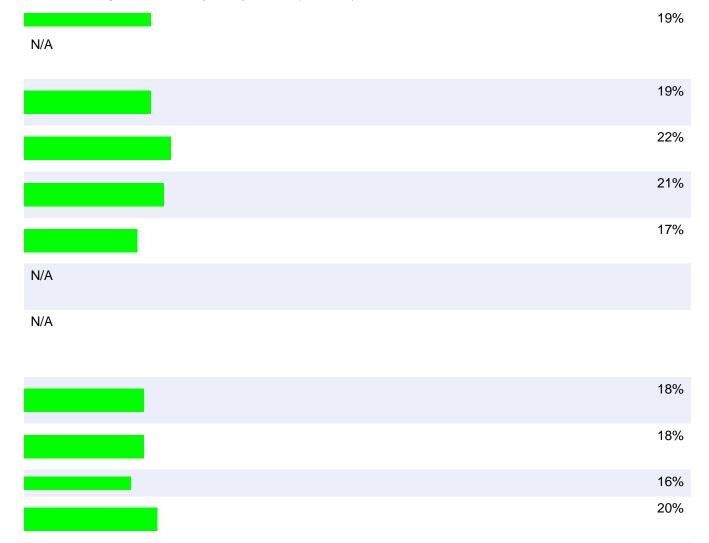
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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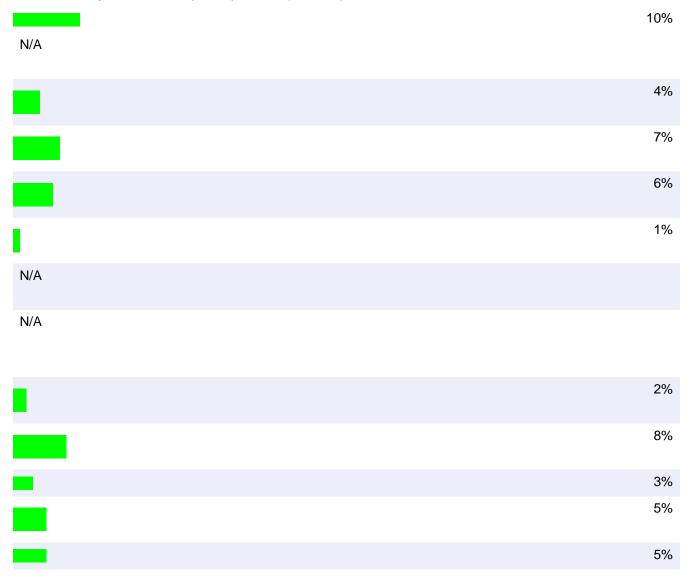
23%

Based on Survey of Patients' Hospital Experiences (HCAHPS)



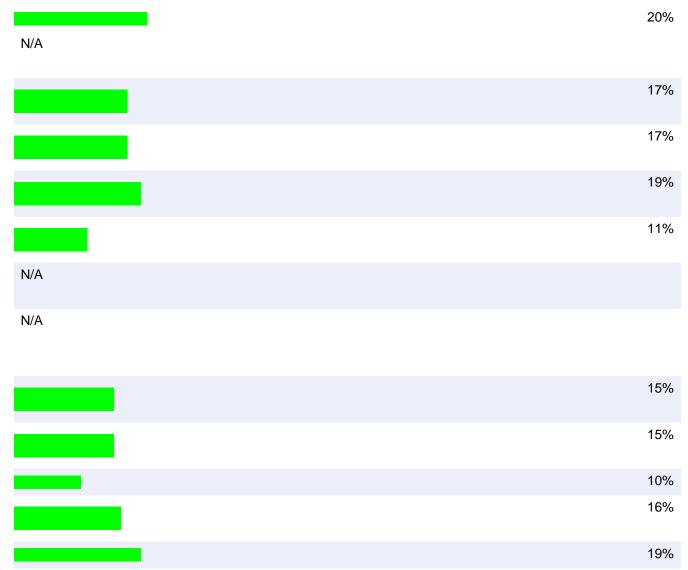
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



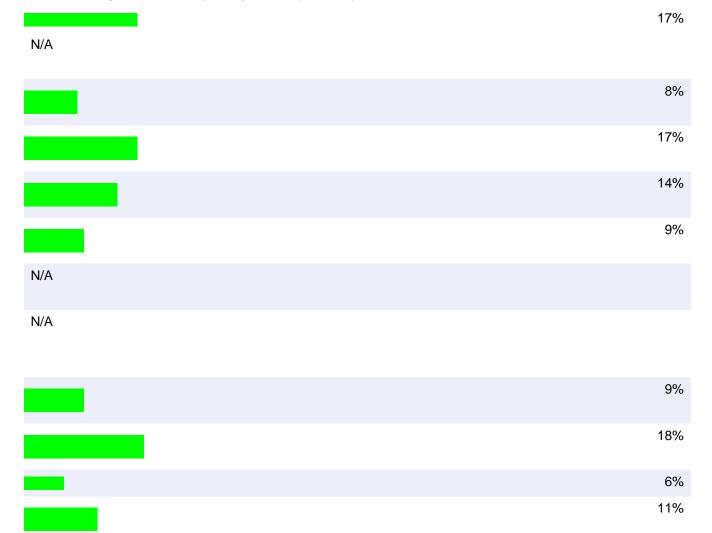
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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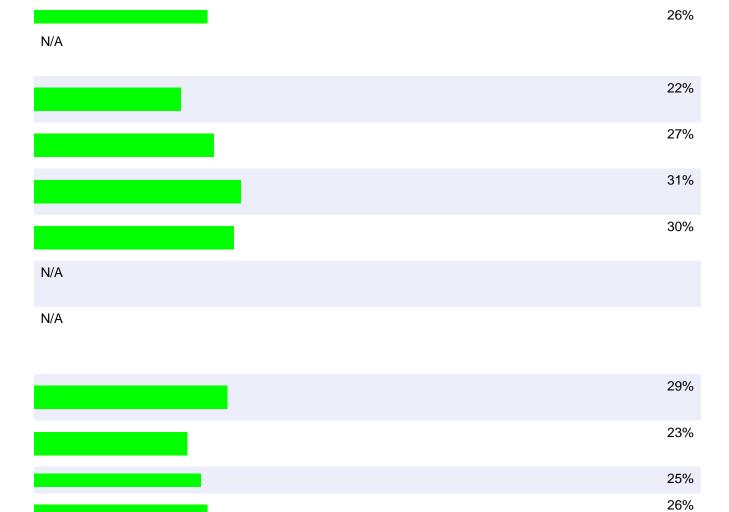
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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13%

Based on Survey of Patients' Hospital Experiences (HCAHPS)



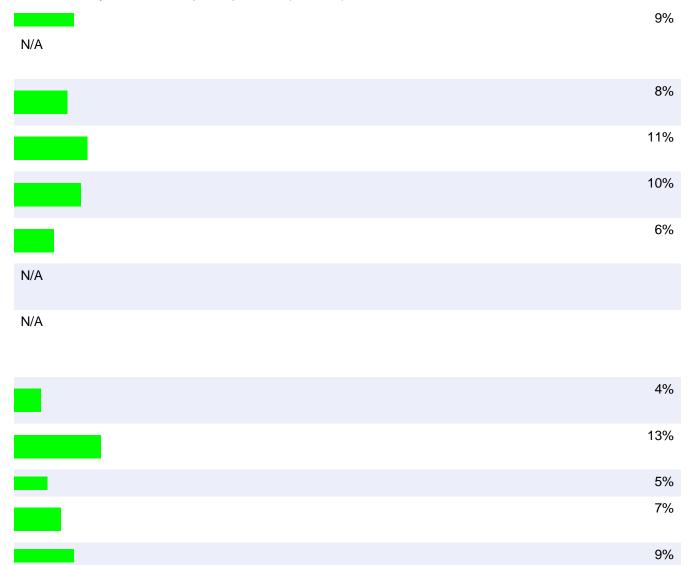
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



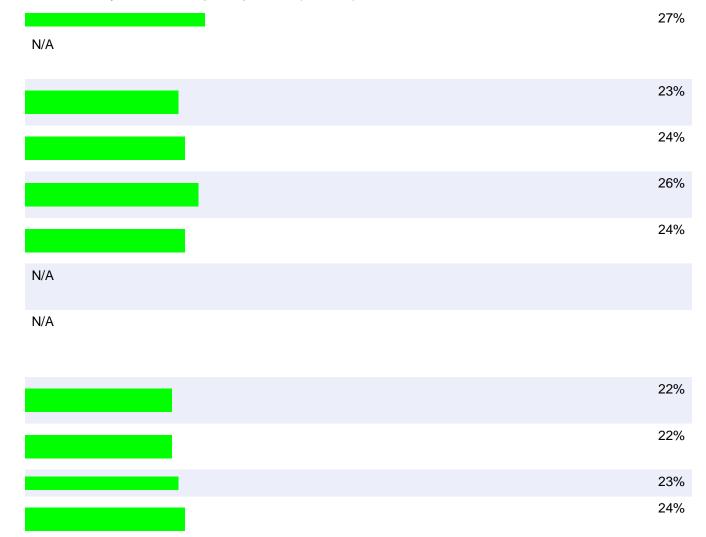
Page 182 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



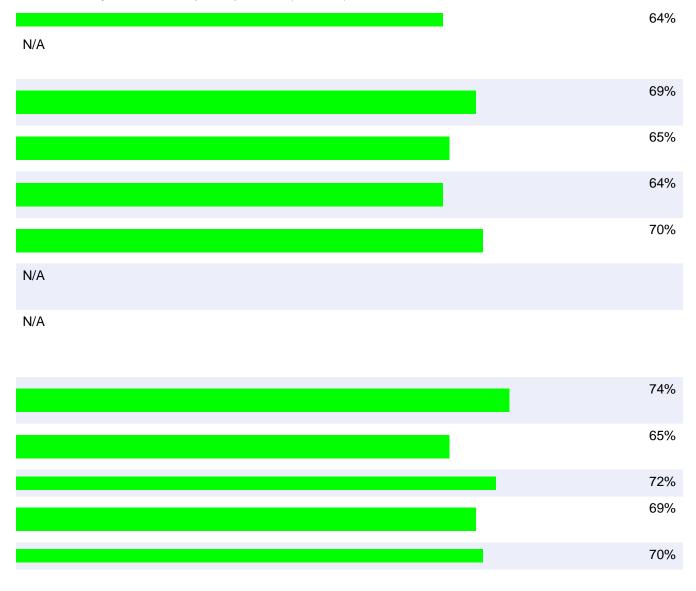
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



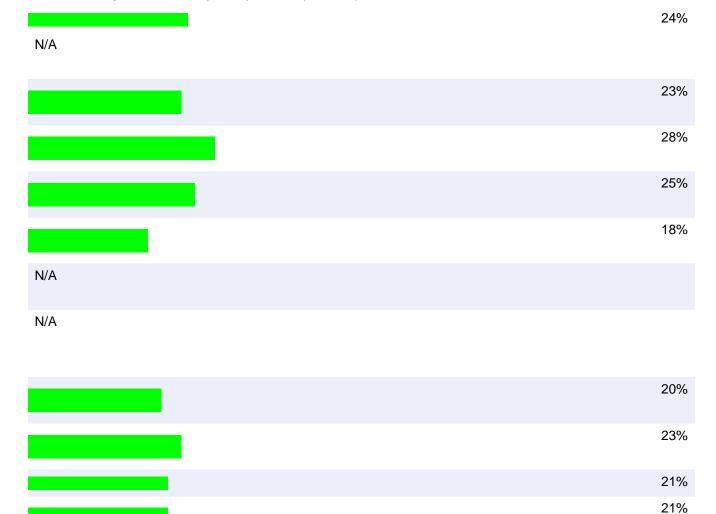
Page 184 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



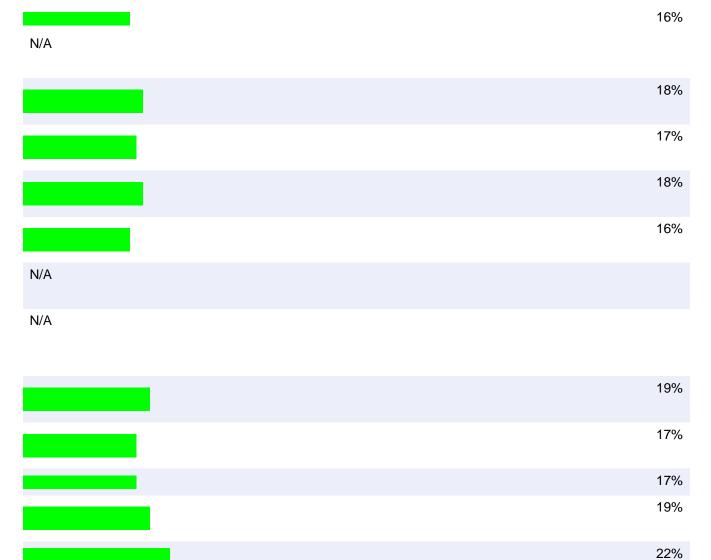
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



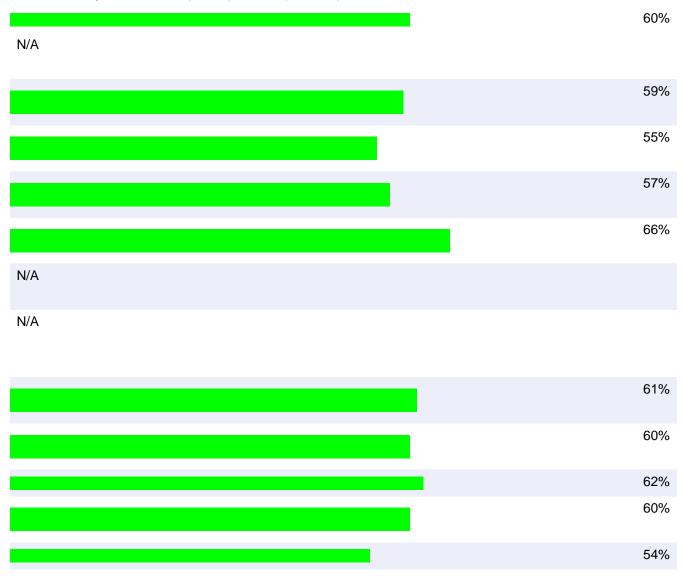
Page 186 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



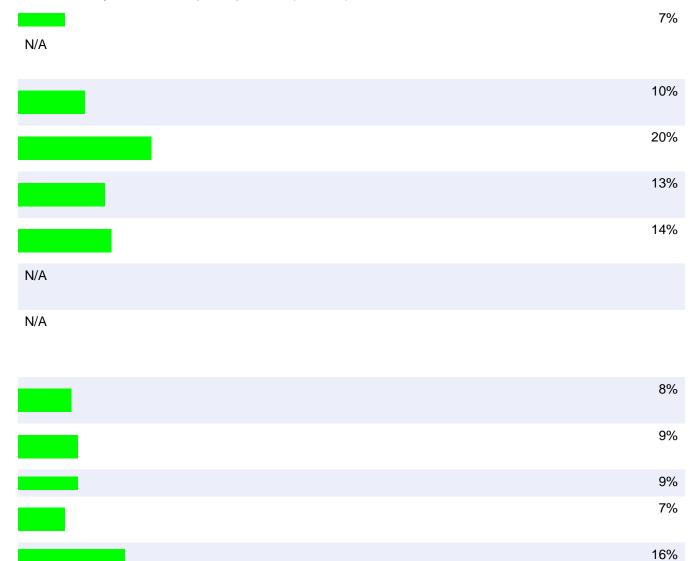
Page 187 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



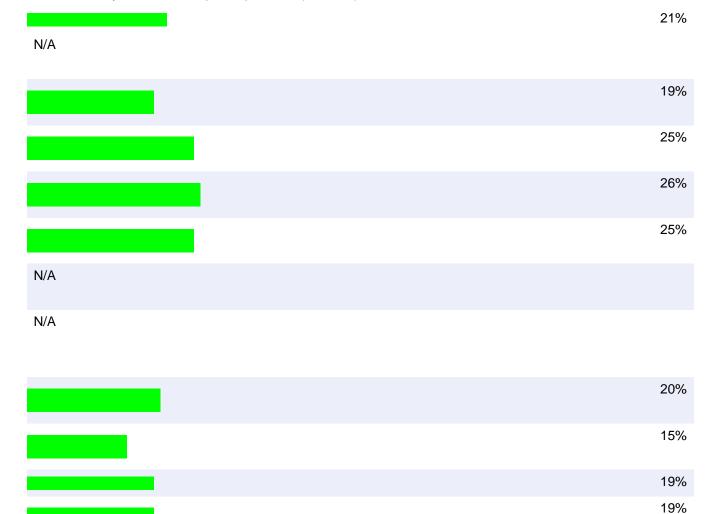
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



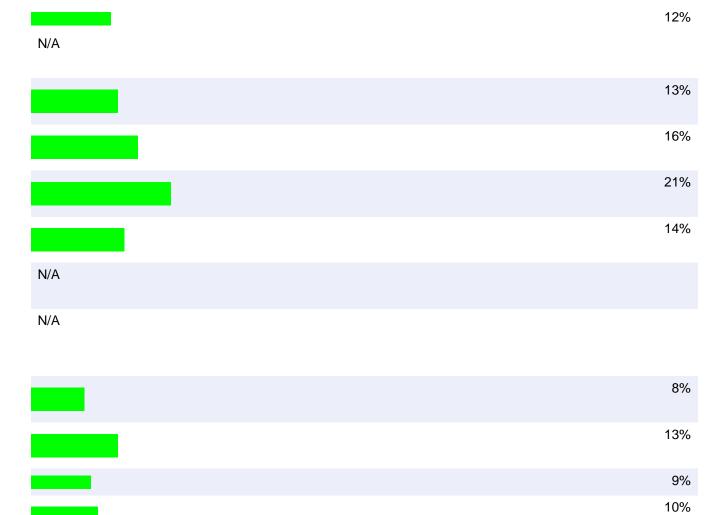
Page 190 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



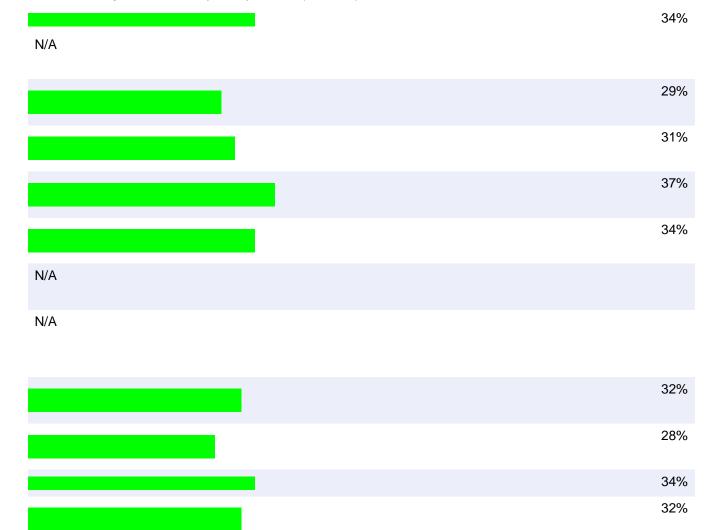
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



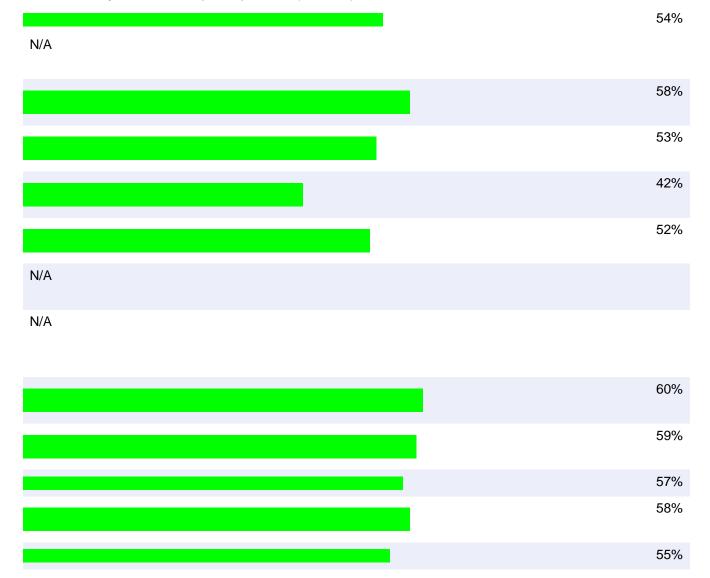
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



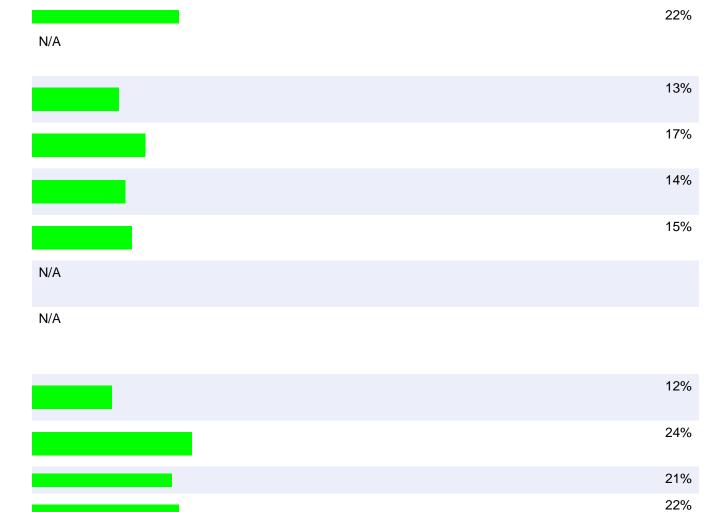
Page 194 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



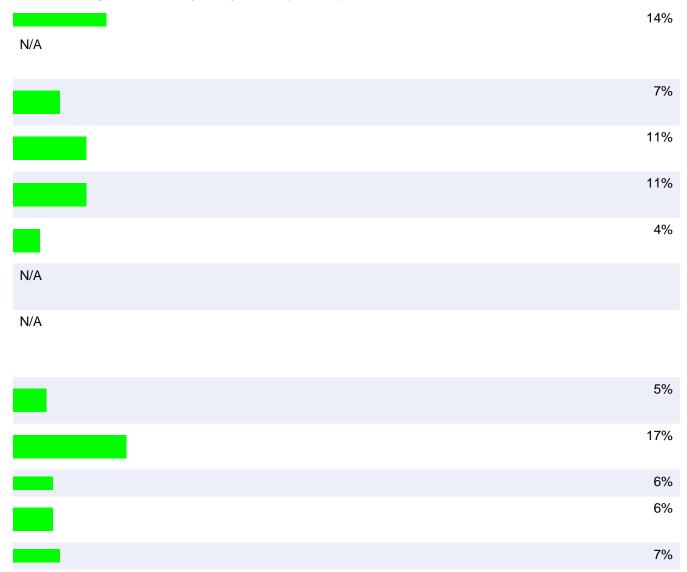
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



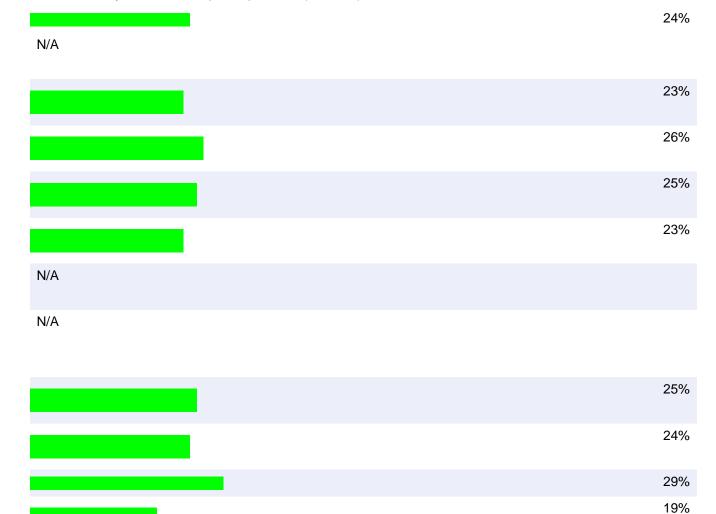
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



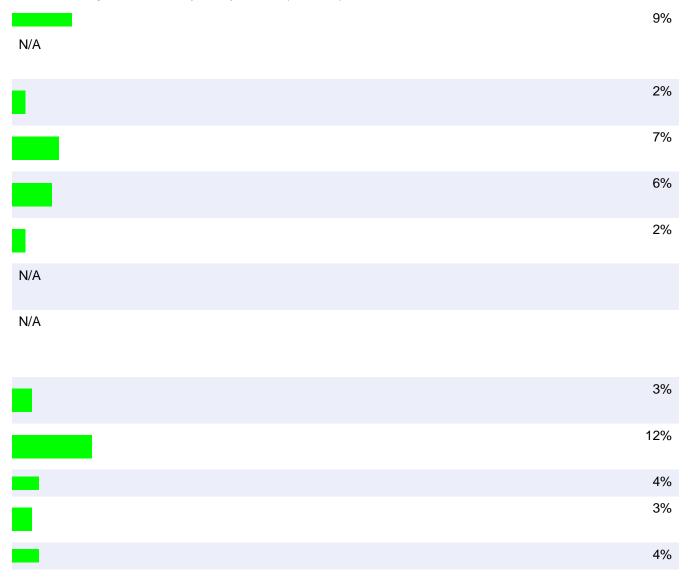
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



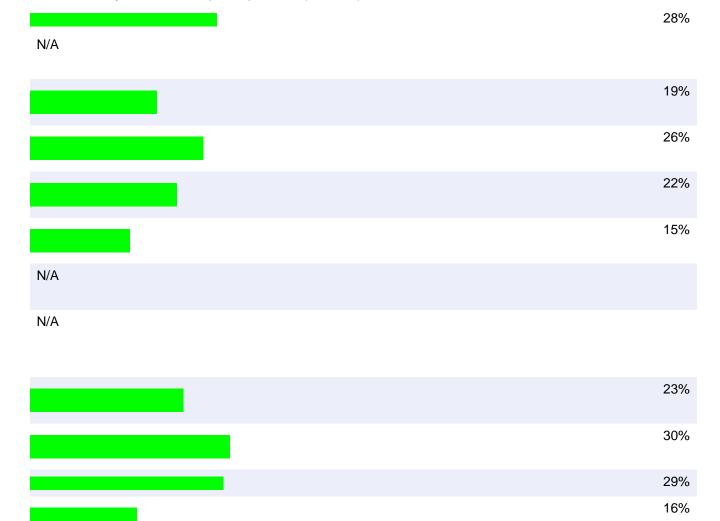
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

N/A

300 or more

300 or more

300 or more

300 or more

N/A

N/A

300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	22%
N/A	Survey results are not available for this reporting period
	36%
	30%
	37%
	44%
N/A	Survey results are not available for this reporting period
N/A	No or very few patients were eligible for the HCAHPS survey. The scores shown, if any, reflect a very small number of surveys
	35%
	15%
	33%
	38%
	37%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

490122 INOVA MOUNT VERNON HOSPITAL 2501 PARKERS LANE
490053 JOHNSTON MEMORIAL HOSPITAL 351 COURT STREET, NE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ALEXANDRIA VA ABINGDON VA

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

22306	FAIRFAX	7036647000
24210	WASHINGTON	2766767000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



5%

6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



23%

18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

72%

76%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

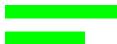


2%

4%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



17%

12%

Page 212 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

81%

84%

Page 213 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



12%

11%

Page 214 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

31%

24%

Page 215 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

57%

65%

Page 216 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

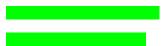


8%

7%

Page 217 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



23%

21%

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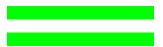
Based on Survey of Patients' Hospital Experiences (HCAHPS)

69%

72%

Page 219 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



22%

22%

Page 220 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



18%

17%

Page 221 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

60%

61%

Page 222 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



12%

12%

Page 223 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



25%

21%

Page 224 of 238 10/18/2011

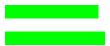
Based on Survey of Patients' Hospital Experiences (HCAHPS)

63%

67%

Page 225 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



14%

15%

Page 226 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



30%

31%

Page 227 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

56%

54%

Page 228 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

84%

80%

Page 229 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



16%

20%

Page 230 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

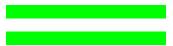


8%

14%

Page 231 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



24%

24%

Page 232 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

68%

62%

Page 233 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



3%

7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



22%

29%

Page 235 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

75%

64%

Page 236 of 238 10/18/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

43%

28%

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